April 30, 2024



## **IMPORTANT INFORMATION**

Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Sun November 6, 2024, has changed. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to port availability, fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below. We apologize for any inconvenience these adjustments may cause.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. While we will no longer be calling on Rangiroa, French Polynesia we are pleased to share that we have extended our visit to Bora Bora, French Polynesia as well as the addition of cruising Napali Coast. The modified itinerary is as follows:

Original Itinerary						Updated Itinerary		
Day	Date	Port Name	Arrival	Depart		Port Name	Arrival	Depart
Wed	11/6/2024	Papeete, Tahiti		11:59 PM		Papeete, Tahiti, French Polynesia		11:59 PM
Thu	11/7/2024	Moorea, French Polynesia	7:00 AM	7:00 PM		Moorea, French Polynesia	7:00 AM	7:00 PM
Fri	11/8/2024	Raiatea, French Polynesia	7:00 AM	7:00 PM		Raiatea, French Polynesia	7:00 AM	7:00 PM
Sat	11/9/2024	Bora Bora, French Polynesia	7:00 AM	5:00 PM		Bora Bora, French Polynesia	7:00 AM	11:59 PM
Sun	11/10/2024	Rangiroa, French Polynesia	9:00 AM	3:00 PM		Bora Bora, French Polynesia*	12:00 AM	3:00 PM
Mon	11/11/2024	At Sea				At Sea		
Tue	11/12/2024	At Sea				At Sea		
Wed	11/13/2024	At Sea				At Sea		
Thu	11/14/2024	At Sea				At Sea		
Fri	11/15/2024	Hilo, Hawaii	10:00 AM	8:00 PM		Hilo, Hawaii	10:00 AM	8:00 PM
Sat	11/16/2024	Kahului, Maui	12:00 AM	6:00 PM		Kahului, Maui	7:00 AM	6:00 PM
Sun	11/17/2024	Nawiliwili, Kaua'i	8:00 AM	11:59 PM		Nawiliwili, Kaua'i	8:00 AM	11:59 PM
Mon	11/18/2024	Nawiliwili, Kaua'i	12:00 AM	5:30 PM		Nawiliwili, Kaua'i	12:00 AM	2:00 PM
Mon	11/18/2024					Cruise Napali Coast		
Tue	11/19/2024	Honolulu, Oahu	7:00 AM	11:59 PM		Honolulu, Oahu	8:00 AM	11:59 PM
Wed	11/20/2024	Honolulu, Oahu	8:00 AM			Honolulu, Oahu	8:00 AM	

## SHORE EXCURSIONS

Shore excursions booked through NCL for Rangiroa, French Polynesia will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

## TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be



denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

## YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line