August 11, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Sun's sailing on April 1, 2024. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to enhance the guest experience, the itinerary has been revised to now include an extended call to Cartagena, Colombia, and a call to two new ports; Zihuatanejo/Ixtapa, Mexico, and Manzanillo, Mexico. The updated itinerary is as follows:

Original Itinerary						Revised Itinerary				
Day 👻	Date 🚽	Port Name	Arrival	Depart 👻	-	Port Name	 Arrival 	-	Depart 👻	
Mon	4/1/2024	Miami, Florida		5:30 PM		Miami, Florida			5:30 PM	
Tue	4/2/2024	At Sea				At Sea				
Wed	4/3/2024	At Sea				At Sea				
Thu	4/4/2024	Cartagena, Colombia	7:00 AN	1 3:00 PM		Cartagena, Colombia	7:00	AM	5:00 PM	
Fri	4/5/2024	Colon, Panama	7:00 AN	1 7:00 PM		Colon, Panama	9:00	AM	8:00 PM	
Sat	4/6/2024	Daylight Transit Panama Canal				Daylight Transit Panama Canal				
Sun	4/7/2024	At Sea				At Sea				
Mon	4/8/2024	Puntarenas, Costa Rica	7:00 AN	1 5:00 PM		Puntarenas, Costa Rica	7:00	AM	5:00 PM	
Tue	4/9/2024	San Juan Del Sur, Nicaragua	7:00 AN	4:00 PM		San Juan Del Sur, Nicaragua	7:00	AM	4:00 PM	
Wed	4/10/2024	Puerto Quetzal, Guatemala	10:00 AN	1 8:00 PM		Puerto Quetzal, Guatemala	11:00	AM	9:00 PM	
Thu	4/11/2024	At Sea				At Sea				
Fri	4/12/2024	Acapulco, Mexico	7:00 AN	1 5:00 PM		Zihuatanejo/Ixtapa, Guerrero, Mexico	9:00	AM	6:00 PM	
Sat	4/13/2024	At Sea				Manzanillo, Mexico	7:00	AM	3:00 PM	
Sun	4/14/2024	Cabo San Lucas, Mexico	7:00 AN	1 6:00 PM		Cabo San Lucas, Mexico	11:30	AM	8:00 PM	
Mon	4/15/2024	At Sea				At Sea				
Tue	4/16/2024	At Sea				At Sea				
Wed	4/17/2024	At Sea				At Sea				
Thu	4/18/2024	At Sea				At Sea				
Fri	4/19/2024	Seattle, Washington	6:00 AN	1		Seattle, Washington	6:00	AM		

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Sun for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line