



June 27, 2023

**IMPORTANT INFORMATION
ITINERARY CANCELTION**

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice. We have important information regarding your upcoming sailing on board Norwegian Sun. Travel Partners are asked to please share this information with impacted guests.

As part of our commitment to continuously offer extraordinary vacation experiences around the world for our guests, and to uphold a consistent world-class product across our fleet, Norwegian Sun will be undergoing some updates in 2024. In order to complete these enhancements, Norwegian Sun's sailings from April 7, 2024 through and including April 21, 2024, have been canceled. We sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment in seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within ten days of the cancellation date. No further action is required.

As a token of our appreciation, we have issued a 20% discount in the form of an FCC to be used towards any of our published Norwegian Bliss and Norwegian Encore itineraries from April 6, 2024, through and including May 26, 2024. The FCC will be available for use on July 3, 2023.

In addition, we have issued a 10% discount in the form of an FCC to be used towards any of our published sailings from July 3, 2023, through and including December 31, 2024. The FCC will be available for use on July 3, 2023. Please note that this coupon is not combinable with the above mentioned 20% Norwegian Bliss and Norwegian Encore FCC.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line