



January 2, 2024

**IMPORTANT INFORMATION  
ITINERARY CANCELEATION**

Dear Valued Guests and Travel Partners,

We are delighted that you've chosen to sail Norwegian Cruise for your upcoming cruise vacation on board Norwegian Sun and we thank you for your loyalty.

As part of a fleet redeployment to accommodate strong demand for longer more immersive itineraries in exotic destinations, we have canceled Norwegian Sun's sailings on January 4, 2026 and January 18, 2026. We will be redeploying her, and her new enhanced itineraries will be available to book soon. We sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment in seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancelation date. No further action is required.

In addition, we have issued a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2026. The FCC will be available for use beginning on January 8, 2024.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line