

April 17, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The embarkation port for your upcoming vacation on board Norwegian Sun on November 3, 2025, has changed from Tokyo, Japan to Tokyo (Yokohama), Japan. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to port availability and enhanced turnaround operations, we have adjusted the original itinerary as shown below. We apologize for any inconvenience this adjustment may cause.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	11/3/25	Tokyo, Japan		7:00 PM
Tue	11/4/25	Mount Fuji (Shimizu), Japan	7:00 AM	6:00 PM
Wed	11/5/25	Nagoya, Japan	8:00 AM	5:00 PM
Thu	11/6/25	Kyoto (Osaka), Japan	8:00 AM	OVN
Fri	11/7/25	Kyoto (Osaka), Japan	OVN	6:00 PM
Sat	11/8/25	At Sea		
Sun	11/9/25	Naha, Okinawa	7:00 AM	5:00 PM
Mon	11/10/25	At Sea		
Tue	11/11/25	Kagoshima, Japan	7:00 AM	6:00 PM
Wed	11/12/25	Nagasaki, Japan	7:00 AM	5:00 PM
Thu	11/13/25	Jeju, South Korea	6:00 AM	2:00 PM
Fri	11/14/25	Seoul (Incheon), South Korea	7:00 AM	

Original Itinerary		
Port Name	Arrival	Depart
Tokyo (Yokohama), Japan		7:00 PM
Mount Fuji (Shimizu), Japan	7:00 AM	6:00 PM
Nagoya, Japan	8:00 AM	5:00 PM
Kyoto (Osaka), Japan	8:00 AM	OVN
Kyoto (Osaka), Japan	OVN	6:00 PM
At Sea		
Naha, Okinawa, Japan	7:00 AM	5:00 PM
At Sea		
Kagoshima, Japan	7:00 AM	6:00 PM
Nagasaki, Japan	7:00 AM	5:00 PM
Jeju, South Korea	6:00 AM	2:00 PM
Seoul (Incheon), South Korea	7:00 AM	

GUESTS WHO PURCHASED TRANSFERS, PRE-CRUISE HOTEL, OR LAND PACKAGES THROUGH NCL

If you secured pre-cruise transfers from the airport to the pier, or if you purchased a pre-cruise hotel or land package with transfers through NCL, your drop-off location has been updated to reflect Yokohama, Japan; no further action is required.

GUESTS WITH INDEPENDENT TRANSFERS

All guests who secured transportation from the airport to the pier independently are encouraged to plan accordingly. The port address for embarkation is as follows: Yokohama Shinko Pier: 2-5-14 Shinko Cruise Terminal, Naka-ku, Yokohama-Shi, Kanagawa Prefecture 231-0001

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.



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Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line