



November 21, 2023

**IMPORTANT INFORMATION
ITINERARY CANCELATION**

Dear Valued Guests and Travel Partners,

We are delighted that you've chosen to sail Norwegian for your upcoming cruise vacation on board Norwegian Sun and we thank you for your loyalty.

As a company, we are committed to providing exceptional vacation experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. As a result of a fleet redeployment, Norwegian Sun's sailings from March 28, 2025 through and including November 3, 2025 have been canceled. We sincerely apologize for any inconvenience this may cause and ask our Travel Partners to please share this information with impacted guests.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment in seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within ten days of the cancellation date. No further action is required.

In addition, we have issued a 10% discount in the form of an FCC to be used towards any of our published sailings from November 20, 2023 through December 31, 2025. The FCC will be available for use on December 11, 2023.

Should you wish to sail on a similar itinerary to the one you originally booked, Norwegian Sky will offer select voyages to Asia, the Middle East, and Europe from March through November in 2025. Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or call your travel professional to get started.

To apply the above-mentioned FCC towards rebooking your vacation on Norwegian Sky, you may book your cruise now and have the FCC applied to your reservation once it becomes available on December 11, 2023, by contacting us directly at the phone number listed above or by contacting your travel professional. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line