



September 6, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Viva and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on December 2, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, due to port congestion, we have revised the itinerary as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Sat	12/2/2023	Miami, Florida		5:30 PM	Miami, Florida			5:30 PM	
Sun	12/3/2023	Key West, Florida	8:00 AM	8:00 PM	At Sea				
Mon	12/4/2023	At Sea			Nassau, Bahamas	8:00 AM	6:00 PM		
Tue	12/5/2023	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM		
Wed	12/6/2023	Miami, Florida	6:00 AM		Miami, Florida	6:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Key West, Florida will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Nassau, Bahamas will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,



Norwegian Cruise Line