

September 12, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Viva and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on September 13, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. The Panhellenic Seamen’s Federation (PNO) recently announced a strike taking place on September 13th in Piraeus, Greece which will not allow for any vessel movement between 12:01 am and 11:59 pm. As such, we will now depart from Piraeus, Greece at 11:59 pm. The revised itinerary is as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Wed	9/13/2023	Piraeus (Athens), Greece		6:00 PM	Piraeus (Athens), Greece		11:59 PM
Thu	9/14/2023	Istanbul, Turkey	4:00 PM	OVN	At Sea		
Fri	9/15/2023	Istanbul, Turkey	OVN	2:00 PM	Istanbul, Turkey	6:00 AM	5:00 PM
Sat	9/16/2023	Santorini Island, Greece	2:00 PM	10:00 PM	Mykonos, Greece	1:00 PM	10:00 PM
Sun	9/17/2023	Mykonos, Greece	7:00 AM	4:00 PM	Santorini Island, Greece	7:00 AM	5:00 PM
Mon	9/18/2023	Olympia (Katakolon), Greece	8:00 AM	4:00 PM	Olympia (Katakolon), Greece	8:00 AM	4:00 PM
Tue	9/19/2023	Catania, Italy	8:30 AM	3:30 PM	Catania, Italy	8:30 AM	3:30 PM
Wed	9/20/2023	Naples/Pompeii, Italy	6:00 AM	4:00 PM	Naples/Pompeii, Italy	6:00 AM	4:00 PM
Thu	9/21/2023	Livorno (Florence/Pisa), Italy	9:00 AM	8:00 PM	Livorno (Florence/Pisa), Italy	9:00 AM	8:00 PM
Fri	9/22/2023	Nice (Villefranche), France	6:00 AM	4:00 PM	Nice (Villefranche), France	6:00 AM	4:00 PM
Sat	9/23/2023	Civitavecchia (Rome), Italy	6:00 AM		Civitavecchia (Rome), Italy	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Istanbul, Turkey on September 14, 2023, will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Shore excursions booked through NCL for Istanbul, Turkey on September 15, 2023, Santorini Island, Greece, and Mykonos, Greece will be automatically adjusted to coincide with the new dates/times in port; if we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account, contact us directly at (866) 625-1167, or once onboard, visit our Shore Excursion Desk located on deck 7.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age,



and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line