

February 7, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Viva’s sailing on September 23, 2023. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. As such, it is always our intention to maintain original itineraries. However, at times, unforeseen circumstances require us to make modifications. Due to port congestion and in order to enhance the guest experience, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Sat	9/23/2023	Rome (Civitavecchia), Italy		3:00 PM	Rome (Civitavecchia), Italy		7:00 PM
Sun	9/24/2023	Florence/Pisa (Livorno), Italy	6:00 AM	7:00 PM	Florence/Pisa (Livorno), Italy	6:00 AM	7:00 PM
Mon	9/25/2023	Nice/Monaco (Villefranche), France	7:00 AM	4:00 PM	Nice/Monaco (Villefranche), France	7:00 AM	4:00 PM
Tue	9/26/2023	Barcelona, Spain	9:00 AM	7:00 PM	Barcelona, Spain	9:00 AM	7:00 PM
Wed	9/27/2023	Palma, Majorca	7:00 AM	5:00 PM	Ibiza, Spain	12:30 PM	11:00 PM
Thu	9/28/2023	Ibiza, Spain	7:00 AM	2:30 PM	Palma, Majorca, Spain	6:00 AM	2:00 PM
Fri	9/29/2023	Granada (Malaga), Spain	10:30 AM	7:00 PM	Motril, Spain	10:00 AM	7:00 PM
Sat	9/30/2023	Seville (Cadiz), Spain	6:00 AM	4:00 PM	Seville (Cadiz), Spain	6:00 AM	4:00 PM
Sun	10/1/2023	Lisbon, Portugal	7:00 AM		Lisbon, Portugal	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Palma Majorca, Spain and Ibiza, Spain will be automatically adjusted to coincide with new dates/times in port; no further action is required. Shore excursions booked through NCL for Granada (Malaga) Spain will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.



NORWEGIAN

CRUISE LINE®

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Viva for your dream vacation at sea!

As always, we are at your service,

Sincerely,

Katty Byrd
Senior Vice President, Guest Services