

April 11, 2024

## IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

The embarkation port for your upcoming vacation on board Norwegian Viva on October 10, 2024, has changed from Trieste, Italy to Ravenna, Italy. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to port availability, fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. We apologize for any inconvenience these slight adjustments may cause. The modified itinerary is as follows:

Original Itinerary						Revised Itinerary			
Date	Port Name	Country	Arrival	Depart		Port Name	Country	Arrival	Depart
10-Oct-2024	Trieste	Italy		5:00 PM		Ravenna	Italy		OVN
11-Oct-2024	Ravenna	Italy	6:00 AM	7:00 PM		Ravenna	Italy	OVN	7:00 PM
12-Oct-2024	Split	Croatia	8:00 AM	8:00 PM		Split	Croatia	8:00 AM	8:00 PM
13-Oct-2024	Dubrovnik	Croatia	6:00 AM	6:00 PM		Dubrovnik	Croatia	7:00 AM	7:00 PM
14-Oct-2024	Corfu	Greece	8:00 AM	3:00 PM		Corfu	Greece	8:30 AM	3:00 PM
15-Oct-2024	Santorini	Greece	1:30 PM	10:00 PM		Santorini	Greece	1:30 PM	10:00 PM
16-Oct-2024	Kusadasi	Turkey	6:30 AM	12:30 PM		Kusadasi	Turkey	6:30 AM	12:30 PM
17-Oct-2024	Istanbul	Turkey	9:00 AM	6:00 PM		Istanbul	Turkey	9:00 AM	6:00 PM
18-Oct-2024	Mykonos	Greece	1:30 PM	9:00 PM		Mykonos	Greece	1:30 PM	9:00 PM
19-Oct-2024	Piraeus	Greece	6:00 AM			Piraeus	Greece	6:00 AM	

# GUESTS WHO PURCHASED TRANSFERS, PRE-CRUISE HOTEL, OR LAND PACKAGES THROUGH NCL

If you secured pre-cruise transfers, or if you purchased a pre-cruise hotel or land package with transfers through NCL, your drop-off location has been updated to reflect Ravenna, Italy; no further action is required.

### **GUESTS WITH INDEPENDENT TRANSFERS**

All guests who secured transportation independently are encouraged to plan accordingly. The port address is as follows: Ravenna Terminal Passeggeri – 48123 Porto Corsini - Ravenna, Italy

### SHORE EXCURSIONS

Shore excursions booked through NCL for Dubrovnik, Croatia and Corfu, Greece will be automatically adjusted to coincide with new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

### TRAVEL DOCUMENTS



Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

#### YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line