



May 1, 2024

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Viva on November 29, 2024 has changed. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to port availability, fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below. We apologize for any inconvenience these adjustments may cause.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. While we will no longer visit Porto Grande, Cape Verde on December 6, 2024, we are pleased to share that we have extended our visit to Seville (Cadiz) and Santa Cruz de Tenerife, Spain. The modified itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
11/29/24	<b>Lisbon, Portugal</b>		5:00 PM
11/30/24	Seville (Cadiz), Spain	10:30 AM	8:00 PM
12/1/24	Casablanca, Morocco	7:00 AM	6:00 PM
12/2/24	Agadir, Morocco	9:30 AM	7:00 PM
12/3/24	Arrecife, Lanzarote	8:30 AM	8:00 PM
12/4/24	Santa Cruz de Tenerife, Spain	7:00 AM	2:00 PM
12/5/24	At Sea		
12/6/24	Porto Grande, Cape Verde	12:00 PM	OVN
12/7/24	Porto Grande, Cape Verde	OVN	1:00 PM
12/8/24	At Sea		
12/9/24	At Sea		
12/10/24	At Sea		
12/11/24	At Sea		
12/12/24	At Sea		
12/13/24	Philipsburg, St. Maarten	7:00 AM	6:00 PM
12/14/24	St. Thomas, Us Virgin Islands	7:00 AM	7:00 PM
12/15/24	<b>San Juan, Puerto Rico</b>	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
<b>Lisbon, Portugal</b>		5:00 PM
Seville (Cadiz), Spain	10:30 AM	8:30 PM
Casablanca, Morocco	7:30 AM	6:00 PM
Agadir, Morocco	9:30 AM	7:00 PM
Arrecife, Lanzarote	8:30 AM	8:00 PM
Santa Cruz de Tenerife, Spain	7:00 AM	6:00 PM
At Sea		
At Sea		
Porto Grande, Cape Verde	7:00 AM	6:00 PM
At Sea		
At Sea		
At Sea		
At Sea		
Philipsburg, St. Maarten	7:00 AM	6:00 PM
St. Thomas, US Virgin Islands	7:00 AM	7:00 PM
<b>San Juan, Puerto Rico</b>	7:00 AM	

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Porto Grande, Cape Verde on December 6, 2024 will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Casablanca, Morocco will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.



### **TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

### **YOUR HEALTH AND SAFETY**

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line