

August 19, 2024

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

The itineraries for Norwegian Viva’s upcoming sailings on February 16, 2025, and February 23, 2025, have changed. Travel Partners are asked to share this information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue elevating the quality of the overall guest experience while positively impacting society and the environment. As we continue to optimize itineraries for enhanced port and shore excursion availability for the ultimate vacation experience, fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below. We apologize for any inconvenience these adjustments may cause.

We recognize the importance that destinations play in our guests’ vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. As such, while we will no longer visit Kralendijk, Bonaire, we are pleased to share that we have extended our visits in Punta Cana (La Romana), Dominican Republic; Oranjestad, Aruba; Willemstad, Curacao; Castries, St. Lucia; and Basseterre, St. Kitts.

In Punta Cana (La Romana), Dominican Republic, you can enjoy perfectly clear turquoise waters, expansive beaches, and awe-inspiring lagoons. In Aruba, a quintessential tropical getaway, you’ll have additional time to visit nearby white-sand beaches, such as Eagle Beach and Palm Beach, with crystal-clear waters and world-class amenities. While in Willemstad, Curaçao, take advantage of the extra time for a leisurely stroll to enjoy waterfront cafes and beautiful harbor views along the city’s waterfront. With an added four hours in Castries, St. Lucia, you can visit Sulphur Springs, the world’s only drive-in volcano, where you can drive up to the bubbling springs and enjoy a natural mud bath, said to have therapeutic properties. Before the conclusion of your cruise vacation, enjoy an additional one and a half hours in Basseterre, the capital of St. Kitts, a British paradise where cricket and tea are the norm. The dramatic mixed island landscape is rimmed with gold-sand beaches and dotted with well-preserved plantations, remnants of the island’s sugar cane era. The revised itinerary is as follows:

Original Itinerary			
Day	Port Name	Arrival	Depart
Sun	<b>San Juan, Puerto Rico</b>		7:00 PM
Mon	Punta Cana (La Romana), Dominican Republic	9:00 AM	4:00 PM
Tue	Oranjestad, Aruba	1:00 PM	9:00 PM
Wed	Willemstad, Curacao	8:00 AM	5:00 PM
Thu	Kralendijk, Bonaire	6:00 AM	1:00 PM
Fri	Castries, St. Lucia	1:30 PM	7:30 PM
Sat	Basseterre, St. Kitts	9:00 AM	5:30 PM
Sun	<b>San Juan, Puerto Rico</b>	7:00 AM	7:00 PM

Revised Itinerary		
Port Name	Arrival	Depart
<b>San Juan, Puerto Rico</b>		7:00 PM
Punta Cana (La Romana), Dominican Republic	7:00 AM	3:00 PM
Oranjestad, Aruba	11:00 AM	9:00 PM
Willemstad, Curacao	7:00 AM	5:00 PM
At Sea		
Castries, St. Lucia	7:00 AM	5:00 PM
Basseterre, St. Kitts	7:00 AM	5:00 PM
<b>San Juan, Puerto Rico</b>	7:00 AM	7:00 PM

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Kralendijk, Bonaire, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Punta Cana (La Romana), Dominican Republic; Castries, St. Lucia; and Basseterre, St. Kitts, will be automatically adjusted to coincide with the new times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your



upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

Our guests are the heart of Norwegian Cruise Line, and we are grateful that you've chosen to sail with us!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line