



March 28, 2024

IMPORTANT INFORMATION
Voyage Cancellation

Dear Valued Guests and Travel Partners,

We have important information regarding your upcoming sailing on board Norwegian Viva. Travel Partners are asked to share the below information with impacted guests.

We have been monitoring the situation in Israel, and despite our best hopes that it would de-escalate, we have made the decision to alter published itineraries that transit through and around the region. With this in mind, we have made the decision to cancel Norwegian Viva's sailings on September 20, 2025 and September 29, 2025 in order to reroute her and accommodate her redeployment to the Mediterranean. These new itineraries will be available to book beginning on April 9, 2024. We share your disappointment and sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

As a genuine acknowledgement of the inconvenience caused, we will be extending a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2025. The FCC will be available for use beginning on April 4, 2024.

Should you wish to consider an alternate date of travel with a similar itinerary, we have exciting options available for you:

Norwegian Viva

August 24, 2025: 9-Day Greek Isles Cruise Round-trip Athens: Santorini, Rhodes and Istanbul
September 2, 2025: 9-Day Greek Isles Cruise Round-trip Athens: Santorini, Rhodes and Istanbul
September 11, 2025: 9-Day Greek Isles Cruise Round-trip Athens: Santorini, Rhodes and Istanbul
October 9, 2025: 10-Day Greek Isles Cruise from Istanbul to Athens: Santorini, Rhodes and Turkey
May 18, 2025: 9-Day Mediterranean Cruise from Istanbul to Athens: Greece, Turkey and Egypt
June 6, 2025: 10-Day Greek Isles Cruise Round-trip Athens: Santorini, Rhodes and Istanbul
June 16, 2025: 10-Day Greek Isles Cruise Round-trip Athens: Santorini, Rhodes and Istanbul
June 26, 2025: 10-Day Greek Isles Cruise Round-trip Athens: Santorini, Rhodes and Istanbul

To use the abovementioned FCC towards one of these sailings, you may book your vacation now and apply the FCC to your reservation once it becomes available.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line