

August 7, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

At Norwegian Cruise Line, we value your loyalty and thank you for making us your vacation of choice. We have important information regarding Norwegian Viva's 9-day sailing from Haifa, Israel on September 30, 2025. Travel partners are asked to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While it is always our intention to maintain original itineraries, at times unforeseen circumstances require us to make modifications. Due to port congestion restricting the ability to embark in Haifa, Israel on September 30, 2025, the abovementioned itinerary has been extended from a 9-day to a 10-day voyage. The sailing will now embark on September 29, 2025, in Haifa, Israel, and will include a call to two additional ports; Limassol, Cyprus, and Rhodes, Greece. The updated itinerary is as follows:

| Original Itinerary | | | | Revised Itinerary | | | |
|--------------------|----------------------------|----------|----------|----------------------------|----------|----------|----------|
| Date | Port Name | Arrival | Depart | Port Name | Arrival | Depart | |
| 9/29/2025 | | | | Tel-Aviv (Haifa), Israel | | | 11:00 PM |
| 9/30/2025 | Tel-Aviv (Haifa), Israel | | 11:00 PM | Jerusalem (Ashdod), Israel | 7:00 AM | 9:00 PM | |
| 10/1/2025 | Jerusalem (Ashdod), Israel | 7:00 AM | 9:00 PM | Port Said, Egypt | 7:00 AM | 8:00 PM | |
| 10/2/2025 | Port Said, Egypt | 8:00 AM | 9:00 PM | Alexandria (Cairo), Egypt | 7:00 AM | 7:30 PM | |
| 10/3/2025 | Alexandria (Cairo), Egypt | 8:00 AM | 11:00 PM | Limassol, Cyprus | 12:00 PM | 7:00 PM | |
| 10/4/2025 | At Sea | | | Rhodes, Greece | 11:00 AM | 8:00 PM | |
| 10/5/2025 | Santorini, Greece | 10:00 AM | 10:00 PM | Santorini, Greece | 9:00 AM | 10:00 PM | |
| 10/6/2025 | Mykonos, Greece | 7:00 AM | 7:00 PM | Mykonos, Greece | 7:00 AM | 7:00 PM | |
| 10/7/2025 | Athens (Piraeus), Greece | 7:00 AM | 6:30 PM | Athens (Piraeus), Greece | 7:00 AM | 6:30 PM | |
| 10/8/2025 | Kusadasi, Turkey | 6:30 AM | 12:30 PM | Kusadasi, Turkey | 6:30 AM | 12:30 PM | |
| 10/9/2025 | Istanbul, Turkey | 8:00 AM | | Istanbul, Turkey | 8:00 AM | | |

WHAT HAPPENS NEXT:

All guests may choose one of the following options by Monday, August 14, 2023:

- 1) Sail on Norwegian Viva's adjusted 10-day itinerary at no additional cost; that is an additional day to immerse yourself in the stunning views and history these ports have to offer; for free! All original pricing and promotions will be protected. If this is the preferred option, no further action is required.

OR

- 2) Cancel the current Norwegian Viva reservation and rebook at a later date. Guests who choose this option must contact us no later than Monday, August 14, 2023. In the U.S. and Canada, guests should call 1-800-327-7030, visit www.ncl.com or contact their travel advisor. Guests residing outside of the U.S. and Canada, should visit www.ncl.com for local contact information.
 - Upon cancellation, guests will receive a full refund that will automatically be returned to the original form of payment. The refund will be processed within 30 business days of cancellation and will be returned within seven to ten business days following the processed date. The visibility of the funds is dependent on the guest's financial institution's internal policies. If the current reservation was paid utilizing a Future Cruise Credit (FCC), 100% of the FCC used will be re-applied to the guest's Latitudes account approximately 7 days from the date of cancellation. No further action is required.

Guests with active reservations as of Tuesday, August 15, 2023, will have their reservations moved to Norwegian Viva's new 10-day itinerary.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Viva for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line