

May 21, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming cruise aboard Norwegian Aqua setting sail on November 23, 2025. Travel partners are asked to please ensure that impacted guests review this information.

We know a lot goes into planning the perfect vacation: countless dreams of ocean breezes, way too many shoes packed "just in case," and a countdown clock that you've checked countless times. So, when we make an itinerary change, it's never just a line on a map, it's something we think about carefully, always with your experience at the heart of it.

With that in mind, we want to let you know that to help keep things running smoothly—and to make sure you get the most out of every destination—we occasionally need to adjust arrival and departure times at select ports. In this case, we've updated the arrival and departure time for your visit to Nassau, Bahamas, to ensure everything flows seamlessly and you get the best possible experience. Your refreshed itinerary is below.

Original Itinerary			
Day	Port Name	Arrival	Depart
Sun	Miami, FL		5:30 PM
Mon	At Sea		
Tue	Puerto Plata, Dominican Republic	7:00 AM	4:00 PM
Wed	St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Thu	Tortola, British Virgin Islands	6:00 AM	1:00 PM
Fri	At Sea		
Sat	Nassau, Bahamas	10:00 AM	6:00 PM
Sun	Miami, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Miami, FL		5:30 PM
At Sea		
Puerto Plata, Dominican Republic	7:00 AM	4:00 PM
St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Tortola, British Virgin Islands	6:00 AM	1:00 PM
At Sea		
Nassau, Bahamas	9:00 AM	5:00 PM
Miami, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion for Nassau, Bahamas, through NCL, no worries—we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



NORWEGIAN

CRUISE LINE®

We can't wait to welcome you aboard for an unforgettable getaway across stunning Aqua seas (see what we did there?). Your perfect vacation is just over the horizon!

As always, we're at your service.

Sincerely,

Norwegian Cruise Line