

August 6, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to Norwegian Aqua's itineraries from January 4, 2026, through February 1, 2026. In addition, the departure time from Miami, Florida, has been updated to 4:00 p.m. local time. Travel partners are kindly asked to ensure that impacted guests review this information.

We know that crafting the perfect vacation takes more than a little planning. It starts with daydreams of sea breezes, a suitcase packed with more "just in case" outfits than you'll ever need, and a countdown you've been checking daily. So when an itinerary change is necessary, it's never just a line on a map. Every decision is made thoughtfully, with your experience at the heart of it.

With that in mind, we've made a few small adjustments to the timing of your scheduled stops to help you make the most of your time ashore and enjoy a more seamless, immersive journey from port to port. Even better, we've added extra time in both St. Thomas, U.S. Virgin Islands and Tortola, British Virgin Islands, giving you more opportunities to relax, explore, and enjoy these incredible destinations.

Please note we'll now be setting sail from Miami, Florida, at 4:00 p.m. local time. Your updated itinerary is listed below.

Original Itinerary			
Day	Port Name	Arrival	Depart
Sun	Miami, FL		5:30 PM
Mon	At Sea		
Tue	Puerto Plata, Dominican Republic	7:00 AM	4:00 PM
Wed	St. Thomas, Virgin Islands	11:00 AM	7:00 PM
Thu	Tortola, British Virgin Islands	6:00 AM	1:00 PM
Fri	At Sea		
Sat	Great Stirrup Cay, Bahamas	9:00 AM	5:00 PM
Sun	Miami, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Miami, FL		4:00 PM
At Sea		
Puerto Plata, Dominican Republic	7:00 AM	3:00 PM
St. Thomas, Virgin Islands	10:00 AM	7:00 PM
Tortola, British Virgin Islands	6:00 AM	2:00 PM
At Sea		
Great Stirrup Cay, Bahamas	10:00 AM	6:00 PM
Miami, FL	7:00 AM	

Guests Who Purchased Flights Directly Through NCL

If you booked your airfare through Norwegian Cruise Line, we've got you covered. Your flights will be automatically updated to reflect the new departure time, if needed, so no action required on your part.

Guests with Independent Flights

If you arranged your own flights, we encourage you to reach out to your airline to make any necessary adjustments. We also recommend working directly with your travel insurance provider and airline carrier (if applicable) to explore reimbursement options for any added expenses.

If you're charged change or cancelation fees that aren't covered by your insurance or the airline, we'll reimburse up to \$300 USD per person. Simply submit your receipts, along with documentation showing your claim was denied, at www.ncl.com/case-submission for review.

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Puerto Plata, Dominican Republic, and/or Great Stirrup Cay, Bahamas, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log



in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line