



It's Different Out Here™

March 31, 2026

IMPORTANT INFORMATION
Itinerary Change – Adjusted Embarkation Time

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Aqua for your upcoming journey departing August 29, 2026. As you prepare for embarkation, please note that **the sail away time has been adjusted to 2:00 pm from the original 4:00 pm**. Travel partners are kindly asked to ensure impacted guests review the details below.

Even the most carefully curated itineraries may require occasional updates. We work closely with port authorities to finalize timing and confirm every detail well in advance, though schedules can evolve as multiple ships move through the port throughout the day. As passionate travelers ourselves, we understand that changes like this can feel unexpected, and we truly appreciate your flexibility as we fine-tune plans with your overall experience in mind.

In this case, while the port remains available, our assigned window for embarkation has shifted due to other ships calling later in the day. Departing a bit earlier allows you to start your vacation that much sooner. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sat	8/29/26	New York City, NY		4:00 PM
Sun	8/30/26	At Sea		
Mon	8/31/26	Royal Naval Dockyard, Bermuda	11:00 AM	OVN
Tue	9/1/26	Royal Naval Dockyard, Bermuda	OVN	3:00 PM
Wed	9/2/26	At Sea		
Thu	9/3/26	New York City, NY	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
New York City, NY		2:00 PM
At Sea		
Royal Naval Dockyard, Bermuda	11:00 AM	OVN
Royal Naval Dockyard, Bermuda	OVN	3:00 PM
At Sea		
New York City, NY	7:00 AM	

Embarkation Information

Due to the adjusted sail away time, check-in will take place from 9:00 am to 12:30 pm.

To ensure a seamless embarkation experience, please arrive at the terminal only during the assigned check-in time you selected during the online check-in process. For your comfort, and to ensure a smooth embarkation process, the check-in window will be strictly enforced. This helps reduce congestion and keeps the line moving. Guests who arrive before their designated check-in time will not be permitted entry.

Guests Who Purchased Transfers, Airfare, Pre-Cruise Hotel, or Land Packages Through NCL

If you booked pre-cruise transfers, airfare, a hotel stay, or a land package with us, all applicable arrangements will be automatically updated to reflect the revised departure time. No action is required on your part.

Guests With Independent Transfers or Flights

If you arranged your own transportation to the pier, please update your plans to align with the new departure time. For guests with independently booked flights, we recommend contacting your airline to make any necessary adjustments. Flights should arrive no later than **4.5 hours prior to the ship's scheduled departure time of 2:00 pm**.

We also encourage you to work directly with your airline and travel insurance provider, if applicable, to explore reimbursement options for any out-of-pocket expenses. If change or cancellation fees are not covered by your airline or insurance, we will reimburse up to \$300 USD per person. To submit for review, please include your receipts along with documentation of a denied claim at www.ncl.com/case-submission.



It's Different Out Here™

Required Travel Documentation

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

Sincerely,

Norwegian Cruise Line