

December 3, 2025

## IMPORTANT INFORMATION

**Itinerary Change** 

Dear Valued Guests and Travel Partners,

Your planned cruise aboard Norwegian Dawn, originally scheduled as a 7-day journey beginning April 19, 2026, has been adjusted to an 8-day sailing, now departing on April 18, 2026, due to updated port availability in Lisbon, Portugal. Travel partners are asked to please ensure that impacted guests review this information.

While the ports we are visiting have been modified, we're excited to introduce Melilla and Valencia, Spain, to your itinerary. These new destinations offer equally compelling experiences and unforgettable moments ashore, ensuring your cruise remains every bit as memorable as planned. In Melilla, you'll experience a unique blend of Spanish and North African influences, with striking architecture, lively plazas, and a coastal charm all its own. In Valencia, you can enjoy its vibrant waterfront, stunning modern architecture, and incredible local cuisine. Additionally, the timing of our visits to Portimão, Portugal, and Cádiz, Motril, and Ibiza, Spain, has been adjusted to better align with port logistics, while all other port times remain unchanged.

All existing pricing, promotions, and packages tied to your reservation will remain fully protected. If you've added prepaid daily service charges, a promotional beverage package, or promotional dining package, those will be price protected based on your original sailing length. You can look forward to an extended vacation with even more unforgettable experiences included. Your updated itinerary is as follows:

Original Itinerary					
Day	Date	Port Name	Arrival	Depart	
Sat	18-Apr-2026				
Sun	19-Apr-2026	Lisbon, Portugal		4:00 PM	
Mon	20-Apr-2026	Portimão, Portugal	7:00 AM	6:00 PM	
Tue	21-Apr-2026	Cadiz, Spain	7:00 AM	7:00 PM	
Wed	22-Apr-2026	Motril, Spain	7:00 AM	11:59 PM	
Thu	23-Apr-2026	Gibraltar, United Kingdom	7:00 AM	1:00 PM	
Fri	24-Apr-2026	Ibiza, Spain	12:00 PM	10:00 PM	
Sat	25-Apr-2026	Palma de Mallorca, Spain	7:00 AM	6:00 PM	
Sun	26-Apr-2026	Barcelona, Spain	6:00 AM		

Revised Itinerary				
Port Name	Arrival	Depart		
Lisbon, Portugal		4:00 PM		
Portimão, Portugal	7:00 AM	6:00 PM		
Cadiz, Spain	7:00 AM	7:00 PM		
Motril, Spain	7:00 AM	11:59 PM		
Melilla, Spain	7:00 AM	2:00 PM		
Ibiza, Spain	12:30 PM	10:30 PM		
Valencia, Spain	8:00 AM	5:00 PM		
Palma de Mallorca, Spain	7:00 AM	6:00 PM		
Barcelona, Spain	6:00 AM			

### **GUESTS WHO PURCHASED FLIGHTS OR TRANSFERS THROUGH NCL**

If your airfare was arranged through Norwegian Cruise Line, no worries. We'll automatically update your flights to match the new departure date. There's nothing you need to do on your end.

#### **GUESTS WITH INDEPENDENT FLIGHTS**

If you booked your flights independently, we recommend reaching out to your airline to reschedule your travel. It's also a good idea to check with your travel insurance provider and airline carrier (if applicable) for reimbursement options related to any added expenses. If you incur change or cancelation fees that aren't covered by insurance or the airline, we'll reimburse up to \$300 USD per person. Just submit your receipts, along with documentation showing your claim was denied, at <a href="https://www.ncl.com/case-submission">www.ncl.com/case-submission</a> for review.

# **SHORE EXCURSIONS**

Shore excursions booked through NCL for Gibraltar, United Kingdom, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Portimão, Portugal, and Cádiz, Motril, and Ibiza, Spain, will be automatically adjusted to coincide with the new dates and times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore



excursions will be automatically canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Melilla and Valencia, Spain, will be available to book in approximately three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

#### REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <a href="https://www.ncl.com/freestyle-cruise/cruise-travel-documents">https://www.ncl.com/freestyle-cruise/cruise-travel-documents</a>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <a href="https://visacentral.com/Norwegian-cruise-line-splash?login=103407">https://visacentral.com/Norwegian-cruise-line-splash?login=103407</a> for more information.

Pack your bags! The adventure of a lifetime is about to begin, and we're ready to make every moment amazing!

Sincerely,

Norwegian Cruise Line