



December 3, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Your planned cruise aboard Norwegian Dawn, originally scheduled as a 14-day journey beginning April 5, 2026, has been adjusted to a 13-day sailing, now disembarking on April 18, 2026, due to updated port availability in Lisbon, Portugal. Travel partners are asked to please ensure that impacted guests review this information.

While the ports we are visiting have been modified, we're excited to introduce Oporto, Portugal to your itinerary. This new destination offers equally compelling experiences and unforgettable moments ashore, ensuring your cruise remains every bit as memorable as planned. In Oporto, you'll discover charming riverside neighborhoods, world-famous port wine cellars, and a vibrant blend of history and culture at every turn, giving you every opportunity to still enjoy the magic of Portugal. Additionally, the timing of our visit to Ponta Delgada, Portugal has been adjusted to better align with port logistics, while all other port times remain unchanged.

To recognize the change, all guests will receive a 10% refund of the original voyage fare paid. All existing promotions on your reservation will be protected. If you've added prepaid daily service charges, a promotional beverage package, or promotional dining package, rest assured any applicable package cost will be adjusted to match the new shorter sailing length. Please note that any specialty dining package meals and Wi-Fi minutes included in your promotion will also be updated to align with the new, shorter sailing length, if you selected the More At Sea package. If your reservation is paid in full, the prorated refund will be processed to your original form of payment used within 30 business days. If you have not yet paid in full, the adjustment will be automatically applied to your reservation within 30 business days.

Your updated itinerary is as follows:

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	5-Apr-2026	Tampa, FL		4:00 PM
Mon	6-Apr-2026	At Sea		
Tue	7-Apr-2026	Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
Wed	8-Apr-2026	At Sea		
Thu	9-Apr-2026	At Sea		
Fri	10-Apr-2026	At Sea		
Sat	11-Apr-2026	At Sea		
Sun	12-Apr-2026	At Sea		
Mon	13-Apr-2026	At Sea		
Tue	14-Apr-2026	Horta Azores, Portugal	8:00 AM	6:00 PM
Wed	15-Apr-2026	Ponta Delgada, Portugal	7:00 AM	5:00 PM
Thu	16-Apr-2026	At Sea		
Fri	17-Apr-2026	Funchal, Portugal	7:00 AM	6:00 PM
Sat	18-Apr-2026			

Revised Itinerary		
Port Name	Arrival	Depart
Tampa, FL		4:00 PM
At Sea		
Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
Horta Azores, Portugal	8:00 AM	6:00 PM
Ponta Delgada, Portugal	7:00 AM	2:00 PM
At Sea		
Oporto, Portugal	11:30 AM	7:00 PM
Lisbon, Portugal	7:00 AM	

GUESTS WHO PURCHASED FLIGHTS OR TRANSFERS THROUGH NCL

If your airfare was arranged through Norwegian Cruise Line, no worries. We'll automatically update your flights to match the new arrival date. There's nothing you need to do on your end.

GUESTS WITH INDEPENDENT FLIGHTS

If you booked your flights independently, we recommend reaching out to your airline to reschedule your travel. It's also a good idea to check with your travel insurance provider and airline carrier (if applicable) for reimbursement options related to any added expenses. If you incur change or cancellation fees that aren't covered by insurance or the airline, we'll reimburse up to \$300 USD per person. Just submit your receipts, along with documentation showing your claim was denied, at www.ncl.com/case-submission for review.

SHORE EXCURSIONS

Shore excursions booked through NCL for Funchal, Portugal, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Ponta Delgada, Portugal, will be automatically adjusted to coincide with the new times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Oporto, Portugal, will be available to book in approximately three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

We sincerely appreciate your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line