



It's Different Out Here™

April 7, 2026

**IMPORTANT INFORMATION**

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Dawn for your upcoming cruise departing January 2, 2027. As part of our commitment to delivering a seamless and enriching experience, we've made an itinerary adjustment due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

Due to recent availability updates, our visit to Nassau, Bahamas has been replaced with an additional day at sea. This unplanned pause creates more time to fully enjoy what makes life aboard Norwegian Dawn so special. It's an invitation to slow down, indulge a little more, and savor the ship at your own pace, whether that means a moment of calm at the spa, a standout dining experience, an unforgettable show, or simply taking in the vast Pacific as it stretches endlessly around you.

As part of this change, the timing of our visits to Grand Bahama Island and Great Stirrup Cay, Bahamas has shifted, offering you more time to explore the easygoing beaches and a taste of the islands' laid-back charm. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sat	1/2/27	Jacksonville, FL		3:00 PM
Sun	1/3/27	Grand Bahama Island, Bahamas	11:00 AM	5:30 PM
Mon	1/4/27	Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
Tue	1/5/27	Nassau, Bahamas	8:00 AM	5:00 PM
Wed	1/6/27	At Sea		
Thu	1/7/27	Jacksonville, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Jacksonville, FL		3:00 PM
At Sea		
Great Stirrup Cay, Bahamas	7:00 AM	5:30 PM
Grand Bahama Island, Bahamas	7:00 AM	5:00 PM
At Sea		
Jacksonville, FL	7:00 AM	

**SHORE EXCURSIONS**

If you booked a shore excursion through NCL for Grand Bahama Island and/or Great Stirrup Cay, Bahamas, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Nassau, Bahamas, no worries, we've got that handled, too. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at [www.ncl.com](http://www.ncl.com).

**REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line