

February 11, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for Norwegian Encore's sailing on April 11, 2026, has been modified. In addition, the departure time from Miami, Florida, has been updated to 4:00 p.m. local time. Travel partners are asked to please ensure that impacted clients review this information.

As passionate cruisers ourselves, we understand that a great vacation is about more than just the destinations, it's about how they're experienced. For this reason, adjustments are carefully considered to ensure we make thoughtful changes that enhance the overall guest experience. By leveraging our in-depth understanding of the ports we visit, we strategically adjust itineraries to create a more seamless and immersive journey. With this in mind, the below changes were driven by port availability notices, combined with arrival and departure time adjustments at various destinations, all intended to maximize your time ashore and ensure punctual arrivals at each port.

While we will no longer visit Los Angeles, California, we are pleased to share we have extended our visits in Puerto Quetzal, Guatemala, and Victoria, BC, Canada. Guatemala is home to numerous volcanoes, such as Pacaya Volcano, and is famous for its coffee and tours of local coffee plantations, which offer insight into the production process, from bean to cup, along with the chance to taste some of the world's best coffee. Victoria has one of the mildest climates in Canada and with its location on the southern tip of Vancouver Island, it provides easy access to the island's stunning wilderness areas. You can explore the rugged coastline, rainforests, and mountains; enjoy natural beauty; or go whale watching from the nearby Gulf Islands.

In addition, we have added a visit to Astoria, Oregon. Experience the Astoria Column, a stunning landmark perched on a hill that offers breathtaking panoramic views of the Columbia River, the surrounding forests, and even the distant mountains. Visitors can climb 164 steps to reach the top and see one of the most beautiful sights in the Pacific Northwest. The revised itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
4/11/26	Miami, FL		5:30 PM
4/12/26	At Sea		
4/13/26	At Sea		
4/14/26	Cartagena, Colombia	6:00 AM	2:00 PM
4/15/26	Transit Panama Canal		
4/15/26	Panama City, Panama	8:00 PM	OVN
4/16/26	Panama City, Panama	OVN	8:00 PM
4/17/26	At Sea		
4/18/26	Puerto Caldera (Puntarenas), Costa Rica	7:00 AM	8:00 PM
4/19/26	At Sea		
4/20/26	Puerto Quetzal, Guatemala	7:00 AM	5:00 PM
4/21/26	At Sea		
4/22/26	Acapulco, Mexico	7:00 AM	6:00 PM
4/23/26	At Sea		
4/24/26	Puerto Vallarta, Mexico	7:00 AM	3:00 PM
4/25/26	Cabo San Lucas, Mexico	7:00 AM	3:00 PM
4/26/26	At Sea		
4/27/26	Los Angeles, CA	8:00 AM	11:00 PM
4/28/26	At Sea		
4/29/26	San Francisco, CA	8:00 AM	OVN
4/30/26	San Francisco, CA	OVN	5:00 PM
5/1/26	At Sea		
5/2/26	Victoria, BC, Canada	4:00 PM	11:59 PM
5/3/26	Seattle, WA	7:00 AM	

Revised Itinerary			
Port Name	Arrival	Depart	
Miami, FL		4:00 PM	
At Sea			
At Sea			
Cartagena, Colombia	6:00 AM	2:00 PM	
Transit Panama Canal			
Panama City, Panama	8:00 PM	OVN	
Panama City, Panama	OVN	8:00 PM	
At Sea			
Puerto Caldera (Puntarenas), Costa Rica	7:00 AM	6:00 PM	
At Sea			
Puerto Quetzal, Guatemala	7:00 AM	6:00 PM	
At Sea			
Acapulco, Mexico	8:00 AM	6:00 PM	
At Sea			
Puerto Vallarta, Mexico	7:00 AM	3:00 PM	
Cabo San Lucas, Mexico	7:00 AM	3:00 PM	
At Sea			
At Sea			
San Francisco, CA	9:00 AM	OVN	
San Francisco, CA	OVN	6:00 PM	
At Sea			
Astoria, OR	8:00 AM	4:00 PM	
Victoria, BC, Canada	8:00 AM	6:00 PM	
Seattle, WA	7:00 AM		

SHORE EXCURSIONS



Shore excursions booked through NCL for Los Angeles, California, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Puerto Caldera (Puntarenas), Costa Rica; Acapulco, Mexico; San Francisco, California; and Victoria, BC, Canada, will be automatically adjusted to coincide with the new dates and times in port; no further action is required. Shore excursions for Astoria, Oregon, will be available to book in three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line