



It's Different Out Here™

September 1, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're looking forward to welcoming you aboard Norwegian Encore for your upcoming voyage, where every moment is designed to feel effortless and memorable. As we continue preparing for your sailing, we'd like to share an important update to your itinerary. Travel partners, please ensure that guests review the details below.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always While we coordinate closely with port authorities to confirm every detail well in advance, operational conditions can change, and at times we're informed that space is no longer available. We understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

As a result, arrival times in Juneau, and Skagway, Alaska have been adjusted. While the time spent exploring these destinations will be slightly modified, you'll still have the opportunity to experience the unforgettable scenery, local culture, and unique attractions that make each port so special. These adjustments help ensure a smooth and enjoyable journey, and your updated itinerary is below.

Original Itinerary			
Day	Port Name	Arrival	Depart
Sun	Seattle, WA		3:00 PM
Mon	At Sea		
Tue	Juneau, AK	2:00 PM	10:00 PM
Wed	Skagway, AK	6:00 AM	8:00 PM
Thu	Cruise Glacier Bay, AK		
Fri	Ketchikan, AK	7:00 AM	1:15 PM
Sat	Victoria, BC, Canada	8:00 PM	11:59 PM
Sun	Seattle, WA	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seattle, WA		3:00 PM
At Sea		
Juneau, AK	1:00 PM	10:00 PM
Skagway, AK	6:30 AM	8:00 PM
Cruise Glacier Bay, AK		
Ketchikan, AK	7:00 AM	1:15 PM
Victoria, BC, Canada	8:00 PM	11:59 PM
Seattle, WA	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Skagway, AK, no worries, we've got it taken care of. Those tours will be adjusted to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line