

July 22, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to the departure time for Norwegian Epic's itineraries from November 23, 2025, through December 7, 2025. Travel partners are kindly asked to ensure that impacted guests review this information.

We know that crafting the perfect vacation takes more than a little planning. It starts with daydreams of sea breezes, a suitcase packed with more "just in case" outfits than you'll ever need, and a countdown you've been checking daily. So when an itinerary change is necessary, it's never just a line on a map. Every decision is made thoughtfully, with your experience at the heart of it.

With that in mind, our departure time from San Juan, Puerto Rico, has been adjusted from 8:30 p.m. to 7:30 p.m. to ensure a timely arrival in Tortola, British Virgin Islands.

The good news is that the rest of your itinerary remains unchanged. We look forward to welcoming you aboard for what promises to be an unforgettable journey through the Eastern Caribbean. Your updated itinerary is listed below.

Original Itinerary			
Day	Port Name	Arrival	Depart
Sun	San Juan, PR		8:30 PM
Mon	Tortola, British Virgin Islands	8:00 AM	5:00 PM
Tue	St. John's, Antigua	7:00 AM	4:00 PM
Wed	Bridgetown, Barbados	10:00 AM	6:00 PM
Thu	Castries, Saint Lucia	8:00 AM	5:00 PM
Fri	Philipsburg, St. Maarten	9:00 AM	6:00 PM
Sat	St. Thomas, Virgin Islands	8:00 AM	5:00 PM
Sun	San Juan, PR	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Juan, PR		7:30 PM
Tortola, British Virgin Islands	8:00 AM	5:00 PM
St. John's, Antigua	7:00 AM	4:00 PM
Bridgetown, Barbados	10:00 AM	6:00 PM
Castries, Saint Lucia	8:00 AM	5:00 PM
Philipsburg, St. Maarten	9:00 AM	6:00 PM
St. Thomas, Virgin Islands	8:00 AM	5:00 PM
San Juan, PR	7:00 AM	

Guests Who Purchased Flights Directly Through NCL

If you booked your airfare through Norwegian Cruise Line, we've got you covered. Your flights will be automatically updated to reflect the new departure time, if needed, so no action required on your part.

Guests with Independent Flights

If you arranged your own flights, we encourage you to reach out to your airline to make any necessary adjustments. We also recommend working directly with your travel insurance provider and airline carrier (if applicable) to explore reimbursement options for any added expenses. If you're charged change or cancellation fees that aren't covered by your insurance or the airline, we'll reimburse up to \$300 USD per person. Simply submit your receipts, along with documentation showing your claim was denied, at www.ncl.com/case-submission for review.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For



assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line