



It's Different Out Here™

March 30, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Epic for your upcoming cruise departing November 15, 2026. As part of our commitment to delivering a seamless, memorable experience, we'd like to share an update to your itinerary following newly revised port availability. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully curated itineraries may occasionally evolve. While changes can be unexpected, they also open the door to reimagining the journey in meaningful ways. Although we coordinate closely with port authorities to confirm every detail well in advance, operational conditions can change, and at times we're informed that space is no longer available. As fellow travelers at heart, we understand the disappointment changes can bring and truly appreciate your understanding.

As part of a recent itinerary refinement, this voyage will no longer include a visit to Falmouth, Jamaica or George Town, Cayman Islands. Instead, we're pleased to introduce Ocho Rios, Jamaica, a vibrant, sun-splashed escape where colorful waterfronts, local flavors, and easygoing island energy create the kind of moments you'll be talking about long after you're home. Additionally, our time in Cozumel, Mexico has shifted. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	11/15/26	Orlando-Beaches-Port Canaveral, FL		4:00 PM
Mon	11/16/26	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM
Tue	11/17/26	At Sea		
Wed	11/18/26	Falmouth, Jamaica	7:00 AM	5:00 PM
Thu	11/19/26	George Town, Cayman Islands	7:00 AM	4:00 PM
Fri	11/20/26	Cozumel, Mexico	10:00 AM	7:00 PM
Sat	11/21/26	At Sea		
Sun	11/22/26	Orlando-Beaches-Port Canaveral, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Orlando-Beaches-Port Canaveral, FL		4:00 PM
Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM
At Sea		
Ocho Rios, Jamaica	8:00 AM	6:00 PM
At Sea		
Cozumel, Mexico	7:00 AM	5:00 PM
At Sea		
Orlando-Beaches-Port Canaveral, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Falmouth, Jamaica, and/or George Town, Cayman Islands, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Cozumel, Mexico, no worries, we've got that handled too. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Ocho Rios, Jamaica, will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line