



It's Different Out Here™

March 5, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Epic for your upcoming cruise departing November 29, 2026. As part of our commitment to delivering a seamless, memorable experience, we'd like to share an update to your itinerary following newly revised port availability. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully curated itineraries may occasionally evolve. While changes can be unexpected, they also open the door to reimagining the journey in meaningful ways. We plan every detail with care, but from time to time, operational adjustments are necessary. As fellow travelers at heart, we understand the disappointment changes can bring and truly appreciate your understanding.

As part of a recent itinerary refinement, this voyage will no longer include a visit to Falmouth, Jamaica. Instead, we're pleased to introduce Montego Bay, Jamaica, a vibrant, sun-splashed escape where colorful waterfronts, local flavors, and easygoing island energy create the kind of moments you'll be talking about long after you're home. Your updated itinerary is below.

| Original Itinerary | | | | |
|--------------------|----------|------------------------------------|----------|---------|
| Day | Date | Port Name | Arrival | Depart |
| Sun | 11/29/26 | Orlando-Beaches-Port Canaveral, FL | | 4:00 PM |
| Mon | 11/30/26 | Great Stirrup Cay, Bahamas | 8:00 AM | 5:00 PM |
| Tue | 12/1/26 | At Sea | | |
| Wed | 12/2/26 | Falmouth, Jamaica | 7:00 AM | 5:00 PM |
| Thu | 12/3/26 | George Town, Cayman Islands | 7:00 AM | 4:00 PM |
| Fri | 12/4/26 | Cozumel, Mexico | 10:00 AM | 7:00 PM |
| Sat | 12/5/26 | At Sea | | |
| Sun | 12/6/26 | Orlando-Beaches-Port Canaveral, FL | 7:00 AM | |

| Revised Itinerary | | |
|------------------------------------|----------|---------|
| Port Name | Arrival | Depart |
| Orlando-Beaches-Port Canaveral, FL | | 4:00 PM |
| Great Stirrup Cay, Bahamas | 8:00 AM | 5:00 PM |
| At Sea | | |
| Montego Bay, Jamaica | 8:00 AM | 5:00 PM |
| George Town, Cayman Islands | 7:00 AM | 4:00 PM |
| Cozumel, Mexico | 10:00 AM | 7:00 PM |
| At Sea | | |
| Orlando-Beaches-Port Canaveral, FL | 7:00 AM | |

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Falmouth, Jamaica, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Shore excursions for Montego Bay, Jamaica, will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and



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assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line