

July 23, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Epic cruise setting sail on April 19, 2026. In addition, the departure time from San Juan, Puerto Rico, has been adjusted from 7:00 p.m. to 4:00 p.m. Travel partners are asked to please ensure that impacted guests review this information.

We know a lot goes into planning the perfect vacation: countless dreams of ocean breezes, way too many shoes packed "just in case," and a countdown clock that's getting harder to ignore. So when we make an itinerary change, it's never just a line on a map. It's something we think about carefully, always with your experience at the heart of it. Every now and then, unexpected changes pop up, such as port availability, that can shake up even the best-laid plans. While we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we are informed that space is no longer available.

With that in mind, we want to let you know that due to updated port availability, our previously scheduled stop in Gibraltar, Gibraltar has been canceled. In addition, our time in port for the visit to Ibiza, Spain has been adjusted to align with the ferry schedule and ensure a smooth tendering experience. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

The good news? We've added a visit to Cartagena, Spain, a historic coastal city known for its Roman ruins, charming old town, and beautiful harbor views. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	4/19/26	San Juan, PR		7:00 PM
Mon	4/20/26	At Sea		
Tue	4/21/26	At Sea		
Wed	4/22/26	At Sea		
Thu	4/23/26	At Sea		
Fri	4/24/26	At Sea		
Sat	4/25/26	At Sea		
Sun	4/26/26	Funchal, Portugal	7:00 AM	6:00 PM
Mon	4/27/26	At Sea		
Tue	4/28/26	Cadiz (Seville), Spain	7:00 AM	7:00 PM
Wed	4/29/26	Motril, Spain	7:00 AM	7:00 PM
Thu	4/30/26	Gibraltar, Gibraltar	7:00 AM	1:00 PM
Fri	5/1/26	Ibiza, Spain	12:00 PM	10:00 PM
Sat	5/2/26	Palma De Majorca, Spain	7:00 AM	6:00 PM
Sun	5/3/26	Barcelona, Spain	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Juan, PR		4:00 PM
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
At Sea		
Funchal, Portugal	7:00 AM	6:00 PM
At Sea		
Cadiz (Seville), Spain	7:00 AM	7:00 PM
Motril, Spain	7:00 AM	7:00 PM
Cartagena, Spain	8:00 AM	9:00 PM
Ibiza, Spain	12:30 PM	10:30 PM
Palma De Majorca, Spain	7:00 AM	6:00 PM
Barcelona, Spain	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Gibraltar, Gibraltar, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Ibiza, Spain, no worries, we've got those handled too. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation.



Looking to book new excursions for your upcoming vacation? Shore excursions for Cartagena, Spain, will be available to book in approximately three weeks. Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line