



It's Different Out Here™

August 24, 2026

IMPORTANT INFORMATION
Voyage Cancellation

Dear Valued Guests and Travel Partners,

We are committed to providing exceptional vacation experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made due to changing port availability. As a result, Norwegian Epic's sailing on November 12, 2027, will no longer operate as scheduled and has been canceled. Travel partners are kindly asked to ensure that impacted guests review this information.

For guests considering alternative options in the Caribbean, we're pleased to offer comparable sailings aboard Norwegian Epic, Norwegian Breakaway, and Norwegian Aqua. With many of the same destinations as your original itinerary, guests can continue looking forward to a visit to Great Stirrup Cay, our private island destination in The Bahamas, known for its beautiful beaches, relaxed island atmosphere, expansive pool area, and the thrilling all-new Great Tides Waterpark.

Alternative Options:

Norwegian Epic

November 26, 2027: 7-Day Caribbean round-trip Orlando: Great Stirrup Cay & Dominican Republic

Norwegian Breakaway

November 10, 2027: 5-Day Caribbean round-trip Orlando: Great Stirrup Cay & Dominican Republic

Norwegian Aqua

November 14, 2027: 7-Day Caribbean round-trip Orlando: Great Stirrup Cay & Cozumel

If one of these options or any other adventure catches your eye, our dedicated team is available to help you rebook or plan a new cruise vacation when you are ready. Please contact us at 1-800-327-7030, or your travel professional, to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

Below is everything you need to know about what happens next:

Refund Information

A full monetary refund of the fare paid for the canceled cruise will be automatically returned to the original form of payment provided at the time of reservation. No further action is required; the refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

Future Cruise Credit (FCC)

We recognize this change wasn't part of your original travel arrangements, and as a token of our appreciation for your patience, we're pleased to offer you a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2027. The FCC will be available for use beginning on August 31, 2026.

As always, we are at your service and appreciate your understanding.

Sincerely,
Norwegian Cruise Line

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CRUISE LINE®