



It's Different Out Here™

April 4, 2026

IMPORTANT INFORMATION

Voyage Cancellation

Dear Valued Guests and Travel Partners,

At Norwegian Cruise Line, our focus is on creating vacations that feel seamless, special, and thoughtfully curated. While it's always our intention to sail as planned, there are rare occasions when adjustments are necessary to ensure each voyage delivers the experience we set out to create. These decisions are made thoughtfully, taking into account fleet-wide planning and evolving port availability.

As a result of recent port availability updates impacting our ability to sail from Port Canaveral on the following dates, Norwegian Epic's sailings scheduled for December 10, 2027 and December 17, 2027 have been canceled.

Below is everything you need to know about what happens next:

A full monetary refund of the fare paid for the canceled cruise will be automatically returned to the original form of payment provided at the time of reservation. No further action is required; the refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

We recognize this change wasn't part of your original travel arrangements, and as a token of our appreciation for your patience, we're pleased to offer you a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2027. The FCC will be available for use beginning on April 13, 2026.

If you're still dreaming of that perfect getaway, we have some fantastic alternative sailings with a similar itinerary:

Norwegian Epic

December 3, 2027: 7-Day Caribbean Round-trip from Orlando: Great Stirrup Cay & Dominican Republic

Norwegian Aqua

December 12, 2027: 7-Day Caribbean Round-trip from Orlando: Bahamas & Cozumel

Norwegian Breakaway

December 13, 2027: 4-Day Bahamas Round-trip from Orlando: Great Stirrup Cay & Nassau

December 17, 2027: 5-Day Caribbean Round-trip from Orlando: Great Stirrup Cay & Cozumel

If one of these options, or any other adventure, catches your eye, you're welcome to book now and apply your FCC once it's available.

Our dedicated team is available to help you rebook, or to plan a new cruise vacation when you are ready. Please contact us at 1-800-327-7030, or your travel professional, to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

As always, we are at your service and appreciate your understanding.

Sincerely,

Norwegian Cruise Line

NORWEGIAN
CRUISE LINE®