



It's Different Out Here™

June 25, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're reaching out with an update regarding your upcoming sailing aboard Norwegian Epic departing February 14, 2027. As part of our ongoing efforts to deliver the best possible guest experience, we have made a refinement to the itinerary. Travel partners are asked to please ensure that impacted guests review this information.

When opportunities arise to enhance the journey, we carefully evaluate how each destination contributes to the overall guest experience. While itinerary adjustments are never made lightly, our goal is always to create the most rewarding and memorable vacation possible.

As a result, our previously announced call to Belize City, Belize has been replaced with Roatán, Bay Islands, Honduras. Known for its laid-back island atmosphere, crystal-clear waters, and stunning Caribbean scenery, Roatán offers guests the opportunity to enjoy beautiful beaches, vibrant local culture, and a wide range of shore excursions both on land and at sea. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	2/14/27	Orlando-Beaches-Port Canaveral, FL		4:00 PM
Mon	2/15/27	At Sea		
Tue	2/16/27	Costa Maya, Mexico	11:30 AM	7:30 PM
Wed	2/17/27	Belize City, Belize	7:00 AM	5:00 PM
Thu	2/18/27	Cozumel, Mexico	7:00 AM	5:00 PM
Fri	2/19/27	At Sea		
Sat	2/20/27	Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
Sun	2/21/27	Orlando-Beaches-Port Canaveral, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Orlando-Beaches-Port Canaveral, FL		4:00 PM
At Sea		
Costa Maya, Mexico	11:30 AM	7:30 PM
Roatan, Bay Islands	7:00 AM	3:00 PM
Cozumel, Mexico	7:00 AM	5:00 PM
At Sea		
Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
Orlando-Beaches-Port Canaveral, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Belize City, Belize, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Shore excursions for Roatan, Bay Islands, will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>.



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For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

We appreciate your understanding and flexibility as we continue working to deliver an exceptional vacation experience. We look forward to welcoming you aboard Norwegian Epic and sharing an unforgettable journey with you.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line