



It's Different Out Here™

April 22, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're looking forward to welcoming you aboard Norwegian Epic for your upcoming cruise departing March 28, 2027. As part of our ongoing work to ensure a smooth and thoughtfully planned journey, we're sharing an important update to your itinerary following revised port availability. We kindly ask our travel partners to help ensure impacted guests review the details below.

While we coordinate closely with port authorities to confirm every detail well in advance, operational conditions can change, and at times we're informed that space is no longer available. We understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

As a result, we will no longer be calling on Falmouth, Jamaica. Instead, we're pleased to introduce Ocho Rios, Jamaica, a guest-favorite known for its lush scenery, vibrant waterfront, and easy access to Jamaica's most iconic falls and beaches. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	3/28/27	Orlando-Beaches-Port Canaveral, FL		4:00 PM
Mon	3/29/27	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM
Tue	3/30/27	At Sea		
Wed	3/31/27	Falmouth, Jamaica	7:00 AM	5:00 PM
Thu	4/1/27	George Town, Cayman Islands	7:00 AM	4:00 PM
Fri	4/2/27	Cozumel, Mexico	10:00 AM	7:00 PM
Sat	4/3/27	At Sea		
Sun	4/4/27	Orlando-Beaches-Port Canaveral, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Orlando-Beaches-Port Canaveral, FL		4:00 PM
Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM
At Sea		
Ocho Rios, Jamaica	7:00 AM	4:00 PM
George Town, Cayman Islands	7:00 AM	4:00 PM
Cozumel, Mexico	10:00 AM	7:00 PM
At Sea		
Orlando-Beaches-Port Canaveral, FL	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Falmouth, Jamaica, no worries, we've got it handled. Those tours will be automatically canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Ocho Rios, Jamaica will be available to book soon. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



It's Different Out Here™

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line