



It's Different Out Here™

June 25, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're looking forward to welcoming you aboard Norwegian Epic for your upcoming cruise departing May 23, 2027. As part of our commitment to delivering a seamless experience, we've made an adjustment to the itinerary due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

As a result, we will no longer be calling on Cannes, France. In its place, we're pleased to introduce Ibiza, Spain, to your itinerary, offering its own blend of rich history and vibrant local culture to explore. As part of this change, the timing of our visits to Livorno (Florence/Pisa), Italy and Provence (Marseille), France, has shifted. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	5/23/27	Civitavecchia (Rome), Italy		5:00 PM
Mon	5/24/27	Amalfi Coast (Salerno), Italy	7:00 AM	6:00 PM
Tue	5/25/27	Catania, Italy	8:00 AM	7:00 PM
Wed	5/26/27	At Sea		
Thu	5/27/27	Livorno (Florence/Pisa), Italy	7:00 AM	10:00 PM
Fri	5/28/27	Cannes, France	7:00 AM	6:00 PM
Sat	5/29/27	Provence (Marseille), France	7:00 AM	5:00 PM
Sun	5/30/27	Barcelona, Spain	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Civitavecchia (Rome), Italy		5:00 PM
Amalfi Coast (Salerno), Italy	7:00 AM	6:00 PM
Catania, Italy	8:00 AM	7:00 PM
At Sea		
Livorno (Florence/Pisa), Italy	7:00 AM	7:00 PM
Provence (Marseille), France	10:00 AM	7:00 PM
Ibiza, Spain	2:00 PM	9:00 PM
Barcelona, Spain	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Cannes, France, we've got it taken care of. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Livorno (Florence/Pisa), Italy and/or Provence (Marseille), France, no worries, we've got that handled too. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Ibiza, Spain, will be available to book in approximately three weeks. To book new excursions for your upcoming vacation, simply log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For



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assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line