



August 7, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We've made a small update to your itinerary for the upcoming Norwegian Escape cruise setting sail on January 4, 2026. In addition, the departure time from New Orleans, LA, has been updated to 4:00 p.m. local time. Travel partners are kindly asked to ensure that impacted guests review this information.

We know that crafting the perfect vacation takes more than a little planning. It starts with daydreams of sea breezes, a suitcase packed with more "just in case" outfits than you'll ever need, and a countdown you've been checking daily. So when an itinerary change is necessary, it's never just a line on a map. Every decision is made thoughtfully, with your experience at the heart of it.

With that in mind, we've made a few small adjustments to the timing of your scheduled stops due to port availability. These changes are designed to help you make the most of your time ashore and enjoy a more seamless, immersive journey from port to port.

The good news is that we are still visiting these two incredible destinations, just on slightly different dates and times than originally planned. Plus, we have added a little extra time in Harvest Caye, Belize, giving you even more opportunities to explore this amazing destination.

Please note we'll now be setting sail from New Orleans, LA, at 4:00 p.m. local time. Your updated itinerary is listed below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	1/4/26	New Orleans, LA		5:00 PM
Mon	1/5/26	At Sea		
Tue	1/6/26	Cozumel, Mexico	7:00 AM	5:00 PM
Wed	1/7/26	Harvest Caye, Belize	11:00 AM	5:00 PM
Thu	1/8/26	Roatan, Bay Islands	7:00 AM	5:00 PM
Fri	1/9/26	Costa Maya, Mexico	7:00 AM	3:00 PM
Sat	1/10/26	At Sea		
Sun	1/11/26	New Orleans, LA	8:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
New Orleans, LA		4:00 PM
At Sea		
Cozumel, Mexico	7:00 AM	5:00 PM
Roatan, Bay Islands	8:00 AM	6:00 PM
Harvest Caye, Belize	7:00 AM	5:00 PM
Costa Maya, Mexico	7:00 AM	3:00 PM
At Sea		
New Orleans, LA	8:00 AM	

Guests Who Purchased Flights Directly Through NCL

If you booked your airfare through Norwegian Cruise Line, we've got you covered. Your flights will be automatically updated to reflect the new departure time, if needed, so no action required on your part.

Guests with Independent Flights

If you arranged your own flights, we encourage you to reach out to your airline to make any necessary adjustments. We also recommend working directly with your travel insurance provider and airline carrier (if applicable) to explore reimbursement options for any added expenses.

If you're charged change or cancellation fees that aren't covered by your insurance or the airline, we'll reimburse up to \$300 USD per person. Simply submit your receipts, along with documentation showing your claim was denied, at www.ncl.com/case-submission for review.

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Harvest Caye, Belize, and/or Roatan, Bay Islands, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted



excursions will be canceled, and a full refund will be automatically and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line