

October 28, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard the Norwegian Escape for your upcoming cruise departing March 22, 2026. As part of our commitment to delivering a seamless and enriching experience, we've made a few itinerary adjustments due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we understand how disappointing they can be.

As a result, the order of visits to Cozumel and Costa Maya, Mexico, has been adjusted. The good news is we've extended the visit to Harvest Caye, Belize, giving you even more opportunities to explore and unwind. Imagine lounging on white-sand beaches, cooling off in the sparkling lagoon, zip-lining over the island, or shopping for local treasures. The updated itinerary is as shown below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	3/22/26	New Orleans, LA		4:00 PM
Mon	3/23/26	At Sea		
Tue	3/24/26	Cozumel, Mexico	7:00 AM	5:00 PM
Wed	3/25/26	Harvest Caye, Belize	11:00 AM	5:00 PM
Thu	3/26/26	Roatan, Bay Islands	7:00 AM	5:00 PM
Fri	3/27/26	Costa Maya, Mexico	7:00 AM	3:00 PM
Sat	3/28/26	At Sea		
Sun	3/29/26	New Orleans, LA	8:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
New Orleans, LA		4:00 PM
At Sea		
Costa Maya, Mexico	10:00 AM	6:00 PM
Harvest Caye, Belize	9:00 AM	6:00 PM
Roatan, Bay Islands	7:00 AM	5:00 PM
Cozumel, Mexico	10:00 AM	8:00 PM
At Sea		
New Orleans, LA	8:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Cozumel or Costa Maya, Mexico, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



NORWEGIAN

CRUISE LINE®

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and more.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line