



December 9, 2025

### **IMPORTANT INFORMATION**

#### **Itinerary Change**

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Escape for your upcoming cruise departing May 10, 2026. As part of our commitment to delivering a seamless and enriching experience, we've made an itinerary adjustment due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

As a result, we've adjusted the timing of our visits to Harvest Caye, Belize, and Roatán, Bay Islands. The good news is that you'll still enjoy both of these incredible destinations, just in a slightly different sequence than originally planned. In addition, we've extended our time in Harvest Caye by an extra four hours, giving you more freedom to soak up the sun, explore the island, or simply unwind in this tropical paradise.

Please note, we will now depart New Orleans, Louisiana at 4:00 p.m. local time. Your updated itinerary is below.

<b>Original Itinerary</b>				
Day	Date	Port Name	Arrival	Depart
Sun	5/10/26	New Orleans, LA		5:30 PM
Mon	5/11/26	At Sea		
Tue	5/12/26	Cozumel, Mexico	7:00 AM	5:00 PM
Wed	5/13/26	Harvest Caye, Belize	11:00 AM	5:00 PM
Thu	5/14/26	Roatan, Bay Islands	7:00 AM	5:00 PM
Fri	5/15/26	Costa Maya, Mexico	7:00 AM	1:00 PM
Sat	5/16/26	At Sea		
Sun	5/17/26	New Orleans, LA	7:00 AM	

<b>Revised Itinerary</b>		
Port Name	Arrival	Depart
New Orleans, LA		4:00 PM
At Sea		
Cozumel, Mexico	7:00 AM	5:00 PM
Roatan, Bay Islands	8:00 AM	6:00 PM
Harvest Caye, Belize	7:00 AM	5:00 PM
Costa Maya, Mexico	7:00 AM	1:00 PM
At Sea		
New Orleans, LA	7:00 AM	

#### **GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL**

If your flights were booked through Norwegian Cruise Line, we've got it handled. Your airfare will be automatically updated to reflect the revised departure time, if needed, so no action required on your part.

#### **GUESTS WITH INDEPENDENT FLIGHTS**

If you arranged your own flights, we encourage you to contact your airline to make any necessary changes. We also recommend working directly with your travel insurance provider and airline carrier (if applicable) to explore reimbursement options for any out-of-pocket expenses.

If you're charged change or cancelation fees that aren't covered by your insurance or the airline, we'll reimburse up to \$300 USD per person. To submit for review, please include your receipts along with documentation of a denied claim at [www.ncl.com/case-submission](http://www.ncl.com/case-submission).

#### **SHORE EXCURSIONS**

If you booked a shore excursion through NCL for Harvest Caye, Belize, or Roatán, Bay Islands, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at [www.ncl.com](http://www.ncl.com).



#### **REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and more.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line