



It's Different Out Here™

March 31, 2026

IMPORTANT INFORMATION
Itinerary Change – Adjusted Disembarkation Time

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Escape for your upcoming journey departing August 19, 2026. As you prepare for your voyage, please note that **our return to New York City's Manhattan Cruise Terminal has been adjusted to 3:00 pm from the original 7:00 am**. Travel partners are kindly asked to ensure impacted guests review the details below.

Even the most carefully curated itineraries may require occasional updates. We work closely with port authorities to finalize timing and confirm every detail well in advance, though schedules can evolve as multiple ships move through the port throughout the day. As passionate travelers ourselves, we understand that changes like this can feel unexpected, and we truly appreciate your flexibility as we fine-tune plans with your overall experience in mind.

In this case, while the port remains available, our assigned window for disembarkation has shifted due to other ships calling earlier in the day. While unexpected, this later arrival offers a rare gift of continued unhurried time on board, an invitation to slow down and enjoy your final hours aboard Norwegian Escape exactly as you wish. Whether that means lingering over a favorite meal or discovering a new corner of the ship, our team is here to make the day feel special in its own way. Your updated arrival time is reflected in your itinerary below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Wed	8/19/26	New York City, NY		3:00 PM
Thu	8/20/26	At Sea		
Fri	8/21/26	At Sea		
Sat	8/22/26	San Juan, PR	3:30 PM	10:00 PM
Sun	8/23/26	Philipsburg, St. Maarten	10:00 AM	7:00 PM
Mon	8/24/26	St. Thomas, Virgin Islands	7:00 AM	4:00 PM
Tue	8/25/26	Tortola, British Virgin Islands	7:00 AM	1:30 PM
Wed	8/26/26	Puerto Plata, Dominican Republic	9:00 AM	3:00 PM
Thu	8/27/26	At Sea		
Fri	8/28/26	At Sea		
Sat	8/29/26	New York City, NY	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
New York City, NY		3:00 PM
At Sea		
At Sea		
San Juan, PR	3:30 PM	10:00 PM
Philipsburg, St. Maarten	10:00 AM	7:00 PM
St. Thomas, Virgin Islands	7:00 AM	4:00 PM
Tortola, British Virgin Islands	7:00 AM	1:30 PM
Puerto Plata, Dominican Republic	9:00 AM	3:00 PM
At Sea		
At Sea		
New York City, NY	3:00 PM	

Disembarkation Information

Given the adjustment to the arrival time to New York City, disembarkation will now take place between 4:00 pm and 6:00 pm.

As you disembark the vessel, please have your keycard in hand along with your identification documents. We anticipate the commencement of disembarkation with checked luggage/color tags at approximately 3:30 pm with final call for all guests to disembark the vessel at approximately 6:00 pm.

Guests Who Purchased Transfers, Airfare, Post-Cruise Hotel, or Land Packages Through NCL

If you booked post-cruise transfers, airfare, a hotel stay, or a land package with us, all applicable arrangements will be automatically updated to reflect the revised arrival time. No action is required on your part.

Guests With Independent Transfers or Flights

If you arranged your own transportation to the airport, please update your plans to align with the new arrival time. For guests with independently booked flights, we recommend contacting your airline to make any necessary adjustments. Flights should depart no earlier than **5.5 hours after the ship's scheduled arrival at 3:00 pm**.



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We also encourage you to work directly with your airline and travel insurance provider, if applicable, to explore reimbursement options for any out-of-pocket expenses. If change or cancellation fees are not covered by your airline or insurance, we will reimburse up to \$300 USD per person. To submit for review, please include your receipts along with documentation of a denied claim at www.ncl.com/case-submission.

Required Travel Documentation

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

Sincerely,

Norwegian Cruise Line