

September 22, 2025

**IMPORTANT INFORMATION**

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Gem cruise setting sail on March 23, 2026. Travel partners are asked to please ensure that impacted guests review this information.

Planning a trip can take a lot of time, from researching details to making sure everything is ready before you go. We understand the effort that goes into it. That's why when we make changes to an itinerary, it's not just about shifting routes. We take the time to consider what's best for your overall experience.

With that in mind, we've updated our itinerary to replace our stop in Nassau, Bahamas with a visit to Bimini, Bahamas. Bimini offers a more peaceful and less crowded atmosphere, making it an ideal place to relax and enjoy a quieter, more intimate island experience. For those seeking an authentic Bahamian feel, Bimini features local restaurants, uncommercialized beaches, and the charm of a small coastal town. And of course, you'll still enjoy the stunning crystal-clear waters the Bahamas are known for. To accommodate this change, we have adjusted the timing of our visit to Great Stirrup Cay, our private island in the Bahamas. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	3/23/26	Jacksonville, FL		4:00 PM
Tue	3/24/26	Grand Bahama Island, Bahamas	11:00 AM	5:30 PM
Wed	3/25/26	Great Stirrup Cay, Bahamas	9:00 AM	7:00 PM
Thu	3/26/26	Nassau, Bahamas	8:00 AM	5:00 PM
Fri	3/27/26	At Sea		
Sat	3/28/26	Jacksonville, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Jacksonville, FL		4:00 PM
Grand Bahama Island, Bahamas	11:00 AM	5:30 PM
Bimini, Bahamas	7:00 AM	5:00 PM
Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
At Sea		
Jacksonville, FL	7:00 AM	

**SHORE EXCURSIONS**

If you booked a shore excursion through NCL for Nassau, Bahamas, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Great Stirrup Cay, Bahamas, no worries, we've got those handled too. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Shore Excursions for Bimini, Bahamas, will be available to book in approximately three weeks. Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at [www.ncl.com](http://www.ncl.com).

**REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



The horizon is calling, and we're ready to make this journey one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line