



It's Different Out Here™

August 13, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Gem for your upcoming cruise departing November 30, 2027. As part of our commitment to delivering a seamless experience, we've made an adjustment to the itinerary due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

As a result, we will no longer be calling on Falmouth, Jamaica. In its place, we're pleased to introduce Ocho Rios, Jamaica, to your itinerary, a picturesque destination celebrated for its stunning natural beauty, vibrant culture, and warm island spirit. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Tue	11/30/27	Miami, FL		4:00 PM
Wed	12/1/27	Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
Thu	12/2/27	At Sea		
Fri	12/3/27	At Sea		
Sat	12/4/27	Cartagena, Colombia	6:00 AM	1:30 PM
Sun	12/5/27	Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM
Sun	12/5/27	Colon, Panama	5:00 PM	8:00 PM
Mon	12/6/27	Puerto Limon, Costa Rica	7:30 AM	4:00 PM
Tue	12/7/27	At Sea		
Wed	12/8/27	Falmouth, Jamaica	7:00 AM	5:00 PM
Thu	12/9/27	George Town, Cayman Islands	8:00 AM	5:00 PM
Fri	12/10/27	At Sea		
Sat	12/11/27	Miami, FL	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Miami, FL		4:00 PM
Great Stirrup Cay, Bahamas	7:00 AM	5:00 PM
At Sea		
At Sea		
Cartagena, Colombia	6:00 AM	1:30 PM
Panama Canal/Gatun Lake, Panama	5:00 AM	3:00 PM
Colon, Panama	5:00 PM	8:00 PM
Puerto Limon, Costa Rica	7:30 AM	4:00 PM
At Sea		
Ocho Rios, Jamaica	7:00 AM	3:00 PM
George Town, Cayman Islands	8:00 AM	5:00 PM
At Sea		
Miami, FL	7:00 AM	

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



It's Different Out Here™

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line