

February 20, 2025

**IMPORTANT INFORMATION**

Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Getaway on March 9, 2025, has changed. Travel partners are asked to please ensure that impacted clients review this information.

We strive to create vacation experiences that delight our guests, but sometimes issues arise, and our itineraries need to be altered. From time to time, ports may become unavailable due to various reasons such as port congestion, maintenance work, or external events. As such, due to a general election in Belize on March 12, 2025, which is expected to limit the availability of essential port services and may result in a guest experience that falls short of the high standards we aim to deliver, our call to Harvest Caye, Belize, has been rescheduled for March 13, 2025. To accommodate this change, our call to Roatan, Bay Islands, Honduras, has unfortunately been canceled. We sincerely apologize for any inconvenience this may cause.

While these changes are beyond our control, we are delighted to have you onboard for an additional day at sea. For information on the array of activities, dining options, and entertainment available, please refer to the Freestyle Daily or access the NCL App. The revised itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
3/9/25	New Orleans, LA		4:00 PM
3/10/25	At Sea		
3/11/25	Costa Maya, Mexico	11:00 AM	7:00 PM
3/12/25	Harvest Caye, Belize	8:00 AM	6:00 PM
3/13/25	Roatan, Bay Islands	8:00 AM	4:00 PM
3/14/25	Cozumel, Mexico	8:30 AM	6:30 PM
3/15/25	At Sea		
3/16/25	New Orleans, LA	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
New Orleans, LA		4:00 PM
At Sea		
Costa Maya, Mexico	11:00 AM	7:00 PM
At Sea		
Harvest Caye, Belize	7:00 AM	3:00 PM
Cozumel, Mexico	10:30 AM	6:30 PM
At Sea		
New Orleans, LA	7:00 AM	

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Roatan, Bay Islands, Honduras, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Harvest Caye, Belize, and Cozumel, Mexico, will be automatically adjusted to align with the revised dates and times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**REQUIRED TRAVEL DOCUMENTATION**

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and



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assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of Norwegian Cruise Line, and we are grateful that you've chosen to sail with us!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line