

July 28, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to Norwegian Jade's itineraries for sailings from November 8-29, 2025. Travel partners are kindly asked to ensure that impacted guests review this information.

We know that planning a vacation is practically a full-time job. Between researching, coordinating, and cramming everything you might need into a suitcase that barely zips, it's a whole production, and we see you. So when we make an itinerary change, it's never just a line on a map. It's a decision we consider carefully, always keeping your experience at the heart of it.

Every now and then, unexpected changes like port availability can shake up even the best-laid plans. While we work closely with port authorities to lock in every detail well in advance, circumstances may still shift, and sometimes we are informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

With that in mind, we want to let you know that due to updated port availability, the dates and times in port for our scheduled visits to Cabo San Lucas, Mazatlán, and Puerto Vallarta, Mexico, have been adjusted as shown below. The good news is that we are still visiting all of these incredible destinations, just at slightly different dates and times than originally planned. Your updated itinerary is below.

Original Itinerary				Revised Itinerary		
Day	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Sat	San Diego, CA		4:00 PM	San Diego, CA		4:00 PM
Sun	At Sea			At Sea		
Mon	Cabo San Lucas, Mexico	10:00 AM	7:00 PM	At Sea		
Tue	Mazatlan, Mexico	8:00 AM	6:00 PM	Puerto Vallarta, Mexico	8:00 AM	6:00 PM
Wed	Puerto Vallarta, Mexico	8:00 AM	6:00 PM	Mazatlan, Mexico	8:00 AM	6:00 PM
Thu	At Sea			Cabo San Lucas, Mexico	6:30 AM	3:30 PM
Fri	At Sea			At Sea		
Sat	San Diego, CA	7:00 AM		San Diego, CA	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Cabo San Lucas, Mazatlán, and/or Puerto Vallarta, Mexico, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and



assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line