

August 20, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for the upcoming Norwegian Jade cruise setting sail on December 27, 2025. Travel partners are kindly asked to ensure that impacted guests review this information.

We understand that planning a vacation takes a lot of effort. From researching destinations to organizing travel details and squeezing everything into a suitcase that barely closes, it is a project all on its own. That is why, when an itinerary needs to be adjusted, we know it is much more than a change on paper. Each decision is made with great care and always with your experience in mind.

From time to time, unexpected factors such as port availability can impact even the most carefully prepared plans. While we work closely with port authorities to lock in every detail well in advance, circumstances may still shift, and sometimes we are informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

With that in mind, we'd like to let you know that, due to revised port availability, we've made two small updates to your itinerary. Our call to Cabo San Lucas, Mexico, has been restored to its original date, and the times in port for Puerto Vallarta, Mexico, have been slightly adjusted. The best part is that every incredible destination is still included, simply in a refreshed sequence. Your updated itinerary is shown below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sat	12/27/25	San Diego, CA		4:00 PM
Sun	12/28/25	At Sea		
Mon	12/29/25	At Sea		
Tue	12/30/25	Puerto Vallarta, Mexico	8:00 AM	6:00 PM
Wed	12/31/25	Mazatlan, Mexico	8:00 AM	6:00 PM
Thu	1/1/26	Cabo San Lucas, Mexico	6:30 AM	3:30 PM
Fri	1/2/26	At Sea		
Sat	1/3/26	San Diego, CA	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Diego, CA		4:00 PM
At Sea		
Cabo San Lucas, Mexico	10:00 AM	6:00 PM
Puerto Vallarta, Mexico	11:00 AM	9:00 PM
Mazatlan, Mexico	8:00 AM	6:00 PM
At Sea		
At Sea		
San Diego, CA	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Cabo San Lucas, and/or Puerto Vallarta, Mexico, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line