

August 8, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to the departure time for Norwegian Jade's itineraries from December 6, 2025, through December 27, 2025. Travel partners are kindly asked to ensure that impacted guests review this information.

We know that crafting the perfect vacation takes more than a little planning. It starts with daydreams of sea breezes, a suitcase packed with more "just in case" outfits than you'll ever need, and a countdown you've been checking daily. So when an itinerary change is necessary, it's never just a line on a map. Every decision is made thoughtfully, with your experience at the heart of it.

With that in mind, we've made a few small adjustments to the timing of your scheduled stops due to port availability. These changes are designed to help you make the most of your time ashore and enjoy a more seamless, immersive journey from port to port.

The good news is that we are still visiting all of these incredible destinations, just on slightly different dates and times than originally planned. Your updated itinerary is below.

Original Itinerary			
Day	Port Name	Arrival	Depart
Sat	San Diego, CA		4:00 PM
Sun	At Sea		
Mon	Cabo San Lucas, Mexico	10:00 AM	7:00 PM
Tue	Mazatlan, Mexico	8:00 AM	6:00 PM
Wed	Puerto Vallarta, Mexico	8:00 AM	6:00 PM
Thu	At Sea		
Fri	At Sea		
Sat	San Diego, CA	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Diego, CA		4:00 PM
At Sea		
At Sea		
Puerto Vallarta, Mexico	8:00 AM	6:00 PM
Mazatlan, Mexico	8:00 AM	6:00 PM
Cabo San Lucas, Mexico	6:30 AM	3:30 PM
At Sea		
San Diego, CA	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Cabo San Lucas, Mazatlán, and/or Puerto Vallarta, Mexico, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and



assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line