NCL

NORWEGIAN
CRUISE LINE®

August 20, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for the upcoming Norwegian Jade cruise setting sail on January 10, 2026. Travel partners are kindly asked to ensure that impacted guests review this information.

We know that planning a vacation is practically a full-time job. Between researching, coordinating, and cramming everything you might need into a suitcase that barely zips, it's a whole production, and we see you. So when we make an itinerary change, it's never just a line on a map. It's a decision we consider carefully, always keeping your experience at the heart of it.

Every now and then, unexpected changes like port availability can shake up even the best-laid plans. While we work closely with port authorities to lock in every detail well in advance, circumstances may still shift, and sometimes we are informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

With that in mind, we want to let you know that due to updated port availability, we've adjusted the dates and times for the ports on your sailing. The good news? Every incredible destination is still on the itinerary, just in a new sequence. Your updated itinerary is below, so you can start picturing all the unforgettable moments waiting for you on board.

Original Itinerary					Revised Itinerary		
Date	Port Name	Arrival	Depart		Port Name	Arrival	Depart
1/10/26	**San Diego, CA**		4:00 PM		**San Diego, CA**		4:00 PM
1/11/26	At Sea				At Sea		
1/12/26	Cabo San Lucas, Mexico	10:00 AM	7:00 PM		At Sea		
1/13/26	Mazatlan, Mexico	8:00 AM	6:00 PM		Puerto Vallarta, Mexico	8:00 AM	6:00 PM
1/14/26	Puerto Vallarta, Mexico	8:00 AM	6:00 PM		Mazatlan, Mexico	8:00 AM	6:00 PM
1/15/26	At Sea				Cabo San Lucas, Mexico	6:30 AM	3:30 PM
1/16/26	At Sea				At Sea		
1/17/26	**San Diego, CA**	7:00 AM			**San Diego, CA**	7:00 AM	

SHORE EXCURSIONS
If you booked a shore excursion through NCL for Cabo San Lucas, Mazatlan and/or Puerto Vallarta, Mexico, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION
A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as https://www.ncl.com/freestyle-cruise/cruise-travel-documents. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and

assistance obtaining the necessary visas (if applicable). Please visit https://visacentral.com/Norwegian-cruise-line-splash?login=103407 for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line