



October 28, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Your planned cruise aboard Norwegian Jade, originally scheduled as a 13-day journey beginning December 21, 2026, has been adjusted to an 11-day sailing, now embarking on December 23, 2026, due to updated port availability in Singapore. Travel partners are asked to please ensure that impacted guests review this information.

While the ports we are visiting have been modified, we're excited to introduce two incredible Vietnamese destinations: Chan May, gateway to the imperial city of Hue and the charming town of Hoi An, and Ha Long Bay, a UNESCO World Heritage Site renowned for its emerald waters and dramatic limestone islands. These additions ensure you'll still enjoy the rich culture, beauty, and history of Southeast Asia in a refreshed and rewarding way.

To recognize the change, all guests will receive a 20% refund of the original voyage fare paid. All existing promotions on your reservation will be protected. If you've added prepaid daily service charges, a promotional beverage package, or promotional dining package, rest assured any applicable package cost will be adjusted to match the new shorter sailing length. Please note that the number of specialty dining package meals and Wi-Fi minutes associated with any promotion packages will also be adjusted to match the new shorter sailing length. If your reservation is paid in full, the prorated refund will be processed to your original form of payment used within 30 business days. If you have not yet paid in full, the adjustment will be automatically applied to your reservation within 30 business days.

Your updated itinerary is as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port	Arrival	Depart	Port	Arrival	Depart
Mon	12/21/26	Singapore, Singapore		4:00 PM			
Tue	12/22/26	At Sea					
Wed	12/23/26	Ko Samui, Thailand	7:00 AM	5:00 PM	Singapore, Singapore		4:00 PM
Thu	12/24/26	Laem Chabang, Thailand	6:45 AM	6:00 PM	At Sea		
Fri	12/25/26	At Sea			Ko Samui, Thailand	7:00 AM	5:00 PM
Sat	12/26/26	Phu My, Vietnam	8:00 AM	7:00 PM	Laem Chabang, Thailand	6:45 AM	6:00 PM
Sun	12/27/26	At Sea			At Sea		
Mon	12/28/26	Muara, Brunei Darussalam	8:00 AM	5:00 PM	Phu My, Vietnam	8:00 AM	7:00 PM
Tue	12/29/26	Kota Kinabalu, Malaysia	7:00 AM	3:00 PM	At Sea		
Wed	12/30/26	Puerto Princesa, Philippines	10:00 AM	6:00 PM	Chan May, Vietnam	7:00 AM	3:30 PM
Thu	12/31/26	Coron, Philippines	7:00 AM	4:00 PM	Ha Long Bay, Vietnam	9:00 AM	8:00 PM
Fri	1/1/27	At Sea			At Sea		
Sat	1/2/27	Hong Kong, China	11:00 AM	OVN	Hong Kong, China	9:00 AM	OVN
Sun	1/3/27	Hong Kong, China	7:00 AM		Hong Kong, China	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Muara, Brunei Darussalam, Kota Kinabalu, Malaysia, Puerto Princesa, and Coron, Philippines, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Ko Samui, and Laem Chabang, Thailand, Phu My, Vietnam, and Hong Kong, China, will be automatically adjusted to coincide with the new times in port; no further action is required. If we are unable to make the necessary adjustments, impacted shore

excursions will be automatically canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Chan May and Ha Long Bay, Vietnam, will be available to book in approximately three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

We sincerely appreciate your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line