

August 27, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Jade cruise setting sail on April 4, 2026. In addition, the departure time from San Diego, California, has been adjusted from 5:00 p.m. to 4:00 p.m. local time. Travel partners are asked to please ensure that impacted guests review this information.

We know planning a vacation is practically a full-time job with researching, planning, and cramming everything you *might* need into a suitcase that barely zips. It's a whole production, and we see you. So, when we make an itinerary change, it's never just a line on a map, it's something we think about carefully, always with your experience at the heart of it.

With that in mind, we've made a small timing adjustment for your stop in Puerto Vallarta, Mexico, to ensure a smoother ship-to-shore experience. Even better, we've extended our visits to Mazatlán and Cabo San Lucas, giving you extra time to explore, relax, and soak up everything these amazing destinations have to offer!

Please note we will now depart from San Diego, California, at 4:00 p.m. local time. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sat	4/4/26	San Diego, CA		5:00 PM
Sun	4/5/26	At Sea		
Mon	4/6/26	At Sea		
Tue	4/7/26	Puerto Vallarta, Mexico	9:00 AM	8:00 PM
Wed	4/8/26	Mazatlan, Mexico	9:00 AM	4:00 PM
Thu	4/9/26	Cabo San Lucas, Mexico	6:30 AM	1:30 PM
Fri	4/10/26	At Sea		
Sat	4/11/26	San Diego, CA	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
San Diego, CA		4:00 PM
At Sea		
At Sea		
Puerto Vallarta, Mexico	7:00 AM	6:00 PM
Mazatlan, Mexico	8:00 AM	6:00 PM
Cabo San Lucas, Mexico	6:30 AM	3:30 PM
At Sea		
San Diego, CA	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Puerto Vallarta, Mexico, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



NORWEGIAN

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You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line