



It's Different Out Here™

May 4, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Jade for your upcoming journey departing May 25, 2026. As we continue looking ahead to your upcoming journey, we'd like to share a few small updates designed to ensure a smooth and well-paced experience throughout your Alaska cruise. Travel partners are kindly asked to ensure that impacted guests review this information.

Due to new pilot navigation restrictions while cruising the Inside Passage, we've adjusted our arrival and departure times in Ketchikan slightly. These changes allow us to navigate this scenic region safely and comfortably while maintaining a relaxed, enjoyable day ashore once we arrive. Additionally, to support these revised sailing times, our evening departure will now take place at 7:00 pm.

While the timing of the day may shift slightly, the experience in Ketchikan remains unchanged. You'll still have time to explore the lively waterfront, browse local shops and galleries, enjoy your planned shore excursions, or simply soak in the rich history, coastal scenery, and one-of-a-kind charm that make this port such a favorite stop in Alaska.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	5/25/26	Whittier, AK		6:00 PM
Tue	5/26/26	Cruise Hubbard Glacier, AK	2:00 PM	6:00 PM
Wed	5/27/26	Cruise Glacier Bay, AK		
Wed	5/27/26	Icy Strait Point, AK	5:15 PM	10:00 PM
Thu	5/28/26	Juneau, AK	7:00 AM	6:00 PM
Fri	5/29/26	Skagway, AK	7:00 AM	5:00 PM
Sat	5/30/26	Ketchikan, AK	12:00 PM	7:00 PM
Sun	5/31/26	Cruise Inside Passage		
Mon	6/1/26	Vancouver, Canada	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Whittier, AK		7:00 PM
Cruise Hubbard Glacier, AK	2:00 PM	6:00 PM
Cruise Glacier Bay, AK		
Icy Strait Point, AK	5:15 PM	10:00 PM
Juneau, AK	7:00 AM	6:00 PM
Skagway, AK	7:00 AM	5:00 PM
Ketchikan, AK	11:30 AM	6:30 PM
Cruise Inside Passage		
Vancouver, Canada	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Ketchikan, Alaska, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly back to your original form of payment. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Thank you for your understanding as we make these thoughtful adjustments along the way. We look forward to sharing a beautiful and memorable passage through Alaska with you.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line