



It's Different Out Here™

March 11, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Jade for your upcoming journey departing September 14, 2026. As we prepare to host you for an unforgettable voyage, we want to share an important update to your itinerary following newly revised port availability. Travel partners, please ensure that impacted guests have a chance to review the information below.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available. As fellow travelers at heart, we understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

Due to recent updates, the timing of our visit to Skagway, Alaska, has been slightly adjusted. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	9/14/26	Whittier, AK		6:00 PM
Tue	9/15/26	Cruise Hubbard Glacier, AK	2:00 PM	6:00 PM
Wed	9/16/26	Icy Strait Point, AK	7:00 AM	7:00 PM
Thu	9/17/26	Juneau, AK	7:00 AM	8:00 PM
Fri	9/18/26	Skagway, AK	6:00 AM	4:00 PM
Sat	9/19/26	Ketchikan, AK	11:00 AM	8:00 PM
Sun	9/20/26	Cruise Inside Passage		
Mon	9/21/26	Vancouver, Canada	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Whittier, AK		6:00 PM
Cruise Hubbard Glacier, AK	2:00 PM	6:00 PM
Icy Strait Point, AK	7:00 AM	7:00 PM
Juneau, AK	7:00 AM	8:00 PM
Skagway, AK	7:00 AM	4:00 PM
Ketchikan, AK	11:00 AM	8:00 PM
Cruise Inside Passage		
Vancouver, Canada	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Skagway, Alaska, no worries, we've got it handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

Sincerely,

Norwegian Cruise Line