



It's Different Out Here™

March 4, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're delighted to welcome you aboard Norwegian Jade for your upcoming journey departing January 17, 2027. As we prepare to host you for an unforgettable voyage, we want to share an important update to your itinerary following newly revised port availability. Travel partners, please ensure that impacted guests have a chance to review the information below.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available. As fellow travelers at heart, we understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

Due to recent updates, our call to Da Nang, Vietnam, will no longer be part of this voyage. Instead, we're pleased to introduce Chan May, Vietnam. Like Da Nang, Chan May serves as a gateway to the region's standout coastal scenery and cultural highlights, with easy access to the same historic cities, beaches, and day-trip destinations that make this part of Vietnam so memorable. You'll still have a full day ashore to explore at your own pace. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port	Arrival	Depart
Sun	1/17/27	Singapore		4:00 PM
Mon	1/18/27	At Sea		
Tue	1/19/27	Laem Chabang (Bangkok), Thailand	10:00 AM	8:00 PM
Wed	1/20/27	Ko Samui, Thailand	10:00 AM	6:00 PM
Thu	1/21/27	At Sea		
Fri	1/22/27	Phu My (Ho Chi Minh City), Vietnam	8:00 AM	7:00 PM
Sat	1/23/27	At Sea		
Sun	1/24/27	Da Nang, Vietnam	7:00 AM	3:30 PM
Mon	1/25/27	Hanoi (Ha Long Bay), Vietnam	9:00 AM	8:00 PM
Tue	1/26/27	At Sea		
Wed	1/27/27	Hong Kong, China	9:00 AM	Overnight
Thu	1/28/27	Hong Kong, China	7:00 AM	

Revised Itinerary		
Port	Arrival	Depart
Singapore		4:00 PM
At Sea		
Laem Chabang (Bangkok), Thailand	10:00 AM	8:00 PM
Ko Samui, Thailand	10:00 AM	6:00 PM
At Sea		
Phu My (Ho Chi Minh City), Vietnam	8:00 AM	7:00 PM
At Sea		
Chan May, Vietnam	7:00 AM	3:30 PM
Hanoi (Ha Long Bay), Vietnam	9:00 AM	8:00 PM
At Sea		
Hong Kong, China	9:00 AM	Overnight
Hong Kong, China	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Da Nang, Vietnam, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Shore excursions for Chan May, Vietnam, will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Your adventure is just around the corner, and we're ready to make every moment feel effortless, memorable, and uniquely yours.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line