

October 28, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We have an important update to your upcoming cruise aboard Norwegian Jade, sailing on January 3, 2027. Due to updated port availability in Singapore, your itinerary has been revised and your sailing has been extended from 12 days to 14 days, giving you even more time to relax, unwind, and explore some truly unforgettable destinations. Travel partners are asked to please ensure that impacted guests review this information.

As part of this change, Boracay Island, Philippines, renowned for its stunning beaches and vibrant atmosphere, has been added as a port of call, plus our time visiting Laem Chabang, Thailand, has been extended, allowing for deeper exploration of Bangkok. Several port timings have also been adjusted to improve the overall flow of your journey.

This new 14-day itinerary provides two extra days to enjoy these destinations at no additional cost. All existing pricing, promotions, and packages tied to your reservation will remain fully protected. If you've added prepaid daily service charges, a promotional beverage package, or promotional dining package, those will be price protected based on your original sailing length. So you can look forward to an extended vacation with even more unforgettable experiences included. Your updated itinerary is as follows:

| Original Itinerary | | | | |
|--------------------|---------|------------------------------|----------|---------|
| Day | Date | Port | Arrival | Depart |
| Sun | 1/3/27 | Hong Kong, China | | 4:00 PM |
| Mon | 1/4/27 | At Sea | | |
| Tue | 1/5/27 | Coron, Philippines | 10:00 AM | 6:00 PM |
| Wed | 1/6/27 | Puerto Princesa, Philippines | 7:00 AM | 4:00 PM |
| Thu | 1/7/27 | Kota Kinabalu, Malaysia | 11:00 AM | 7:00 PM |
| Fri | 1/8/27 | Muara, Brunei Darussalam | 7:00 AM | 5:00 PM |
| Sat | 1/9/27 | At Sea | | |
| Sun | 1/10/27 | Phu My, Vietnam | 6:45 AM | 6:00 PM |
| Mon | 1/11/27 | At Sea | | |
| Tue | 1/12/27 | Laem Chabang, Thailand | 6:45 AM | 7:00 PM |
| Wed | 1/13/27 | Ko Samui, Thailand | 9:00 AM | 6:00 PM |
| Thu | 1/14/27 | At Sea | | |
| Fri | 1/15/27 | Singapore, Singapore | 7:00 AM | |
| Sat | 1/16/27 | | | |
| Sun | 1/17/27 | | | |

| Revised Itinerary | | |
|------------------------------|----------|---------|
| Port | Arrival | Depart |
| Hong Kong, China | | 4:00 PM |
| At Sea | | |
| Coron, Philippines | 10:00 AM | 6:00 PM |
| Boracay Island, Philippines | 7:00 AM | 4:00 PM |
| Puerto Princesa, Philippines | 7:00 AM | 4:00 PM |
| Kota Kinabalu, Malaysia | 11:00 AM | 7:00 PM |
| Muara, Brunei Darussalam | 7:00 AM | 5:00 PM |
| At Sea | | |
| Phu My, Vietnam | 6:45 AM | 6:00 PM |
| At Sea | | |
| Laem Chabang, Thailand | 6:45 AM | OVN |
| Laem Chabang, Thailand | OVN | 7:00 PM |
| Ko Samui, Thailand | 9:00 AM | 6:00 PM |
| At Sea | | |
| Singapore, Singapore | 7:00 AM | |

SHORE EXCURSIONS

Shore excursions booked through NCL for the adjusted ports of call will be updated to coincide with new dates/times in port; no further action is required. If we are unable to make the necessary updates, impacted shore excursions will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Boracay Island, Philippines, will be available to book in approximately three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION



A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Pack your bags! The adventure of a lifetime is about to begin, and we're ready to make every moment amazing!

Sincerely,

Norwegian Cruise Line