

November 24, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard the Norwegian Jade for your upcoming cruise departing October 13, 2027. As part of our commitment to delivering a seamless and enriching experience, we've made a few itinerary adjustments due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

As a result, the timing of our visits to Nagoya and Hakodate, Japan, has changed. Additionally, we will no longer be visiting Osaka (Wakayama), Aomori, and Sakaiminato, Japan. In its place, we're pleased to welcome Kobe, Ishinomaki (Sendai) and Maizuru, Japan, to your itinerary. These new destinations offer equally compelling experiences and unforgettable moments ashore, ensuring your cruise remains every bit as memorable as planned. Kobe, Ishinomaki, and Maizuru each showcase a distinct side of Japan's coastal charm, from Kobe's stylish harbor, gourmet dining, and mountain views to Ishinomaki's warm, authentic seaside culture and creative spirit, and Maizuru's serene bay framed by naval history and natural beauty. Together, they offer travelers a richly varied journey through vibrant city life, heartfelt local traditions, and peaceful maritime landscapes. Your updated itinerary is below.

Original Itinerary					
Day	Date	Port Name	Arrival	Depart	
Wed	10/13/27	Yokohama (Tokyo), Japan		4:00 PM	
Thu	10/14/27	Mount Fuji (Shimizu), Japan	7:00 AM	2:30 PM	
Fri	10/15/27	Osaka (Wakayama), Japan	7:00 AM	8:00 PM	
Sat	10/16/27	Nagoya, Japan	10:00 AM	6:00 PM	
Sun	10/17/27	At Sea			
Mon	10/18/27	Aomori, Japan	10:00 AM	7:00 PM	
Tue	10/19/27	Hakodate, Japan	7:00 AM	5:00 PM	
Wed	10/20/27	Akita, Japan	7:00 AM	4:00 PM	
Thu	10/21/27	Kanazawa, Japan	8:00 AM	6:00 PM	
Fri	10/22/27	Sakaiminato, Japan	7:00 AM	6:00 PM	
Sat	10/23/27	At Sea			
Sun	10/24/27	Seoul (Incheon), South Korea	7:00 AM		

Revised Itinerary				
Port Name	Arrival	Depart		
Yokohama (Tokyo), Japan		4:00 PM		
Mount Fuji (Shimizu), Japan	7:00 AM	2:30 PM		
Nagoya, Japan	7:00 AM	3:30 PM		
Kobe, Japan	6:30 AM	7:00 PM		
At Sea				
Ishinomaki (Sendai), Japan	8:00 AM	6:00 PM		
Hakodate, Japan	10:00 AM	8:00 PM		
Akita, Japan	7:00 AM	4:00 PM		
Kanazawa, Japan	8:00 AM	6:00 PM		
Maizuru, Japan	7:00 AM	4:00 PM		
At Sea				
Seoul (Incheon), South Korea	7:00 AM			

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as https://www.ncl.com/freestyle-cruise/cruise-travel-documents. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit https://visacentral.com/Norwegian-cruise-line-splash?login=103407 for more information.



You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you've dreamed of and more.

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As always, we are at your service.					

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Sincerely,

Norwegian Cruise Line