

November 21, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to the disembarkation time for Norwegian Jade's cruise setting sail on October 24, 2027. Travel partners are kindly asked to ensure that impacted guests review this information.

While we're always working to bring your dream vacation to life, sometimes a small course correction helps us deliver an even better experience. With that in mind, we want to let you know that the arrival time in Tokyo, Japan has been adjusted from 7:00 a.m. to 8:00 a.m. This change supports a smoother disembarkation and helps ensure a timely arrival in Tokyo. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Sun	10/24/27	Seoul (Incheon), South Korea		4:00 PM
Mon	10/25/27	At Sea		
Tue	10/26/27	Sakaiminato, Japan	7:00 AM	3:00 PM
Wed	10/27/27	Niigata, Japan	11:00 AM	8:00 PM
Thu	10/28/27	Akita, Japan	9:00 AM	6:00 PM
Fri	10/29/27	Aomori, Japan	7:00 AM	6:00 PM
Sat	10/30/27	Hakodate, Japan	7:00 AM	5:00 PM
Sun	10/31/27	At Sea		
Mon	11/1/27	Nagoya, Japan	8:00 AM	4:00 PM
Tue	11/2/27	Osaka, Japan	8:00 AM	6:00 PM
Wed	11/3/27	Mount Fuji (Shimizu), Japan	11:30 AM	9:00 PM
Thu	11/4/27	Tokyo, Japan	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seoul (Incheon), South Korea		4:00 PM
At Sea		
Sakaiminato, Japan	7:00 AM	3:00 PM
Niigata, Japan	11:00 AM	8:00 PM
Akita, Japan	9:00 AM	6:00 PM
Aomori, Japan	7:00 AM	6:00 PM
Hakodate, Japan	7:00 AM	5:00 PM
At Sea		
Nagoya, Japan	8:00 AM	4:00 PM
Osaka, Japan	8:00 AM	6:00 PM
Mount Fuji (Shimizu), Japan	11:30 AM	9:00 PM
Tokyo, Japan	8:00 AM	

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and more.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line